
To: AmeriHealth Caritas Louisiana Providers

Date: January 6, 2023

Subject: [Informational Bulletin 22-38 revised 01.05.2023](#): Medicaid Provider Enrollment Portal Update and Requirements

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Medicaid Provider Enrollment Portal Update and Requirements

This IB contains new information about provider enrollment.

AmeriHealth Caritas Louisiana providers with multiple provider types must complete enrollment for each type (for additional information, see scenario below).

For providers with multiple provider types, claims for dates of service on or after **January 1, 2023**, will be adjudicated for providers who have completed enrollment of at least one provider type. Claims will deny beginning **July 1, 2023** for any of the provider types not enrolled.

Critical Deadlines – Claims Adjudication

Providers still wishing to complete enrollment must submit an enrollment application by **June 1, 2023** in order to complete the enrollment process by **June 30, 2023**.

Once the enrollment is completed, the provider may resubmit previously denied claims for dates of service between **January 1, 2023** and **June 30, 2023**. Providers will not receive payment until their provider enrollment is complete.

Ordering, Prescribing or Referring Providers (OPR)

If you are an OPR provider, those physicians, other practitioners and facilities who render services to Medicaid beneficiaries based on your order, prescription or referral, will not be paid for such items or services, beginning **July 1, 2023**, unless you enroll in Medicaid prior to that date and your

NPI is included on the claim submitted to Medicaid by the rendering provider (42 CFR 455.440).

If an attending, or OPR provider is included on a claim or writes a prescription and has not completed enrollment, it will affect claims adjudication as follows:

- Even if the billing provider is fully enrolled, the medical/professional claim will deny beginning **July 1, 2023**, if any one of the following are not enrolled:
 - Ordering provider
 - Prescribing provider
 - Referring provider
- Even if the pharmacy is fully enrolled, the prescription will deny beginning **July 1, 2023**, if any one of the following are not enrolled:
 - Prescribing provider
 - Vaccinating pharmacist, or
 - Pharmacy provider
- Even if a hospital is fully enrolled, the hospital claim will deny beginning **July 1, 2023**, if the attending provider is not enrolled.

Non-Emergency Medical Transportation (NEMT) providers who were invited to enroll must submit an enrollment application by **June 1, 2023**, in order to complete the enrollment process by **June 30, 2023**. Claims will deny beginning **July 1, 2023** for NEMT providers not enrolled.

The Provider Enrollment Portal at www.lamedicaid.com remains open for AmeriHealth Caritas Louisiana providers required to enroll who have not yet applied.

For full details, please see [IB 22-38 revised 01.05.2023](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.