PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: November 15, 2019

Subject: Member Consent Form Requirement Change

Summary: The member consent form is now only required to accompany the claim for the surgical procedure and is no longer required on other claims related to the surgery.

In accordance with the current Louisiana Department of Health (LDH) policy, AmeriHealth Caritas Louisiana will now only require the member consent form be submitted with the claim for the actual surgical procedure (i.e. sterilization, hysterectomy, abortions). AmeriHealth Caritas Louisiana will no longer require a copy of the member consent form with all other claims related to the surgical procedure.

What do you need to do?

Claims for surgical procedures that require the member's consent will need to be submitted hard copy along with a copy of the member consent form. Other claims related to the surgery may now be submitted electronically without the consent form.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your <u>Provider Network Management Account Executive.</u>

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