PROVIDER ALERT

To: AmeriHealth Caritas Louisiana Providers

Date: May 15, 2019

Subject: CLIA Number Information on Claim

Summary: In accordance with Louisiana Department of Health’s (LDH) Health Plan Advisory 19-9, effective August 1, 2019, AmeriHealth Caritas Louisiana will require the CLIA number on laboratory claims.

Effective for dates of service on or after August 1, 2019, AmeriHealth Caritas Louisiana will require all providers to include a valid Clinical Laboratory Improvement Amendments (CLIA) number on all claims submitted for laboratory services.

AmeriHealth Caritas Louisiana is in the process of updating our systems to accommodate these changes. These updates will be completed no later than August 1, 2019.

What do you need to do?

Providers must adhere to the laboratory testing claim instructions below.

- The CLIA number must be entered in Loop ID 2300, segment/data element REF2, for 837P electronic claims, or in Box 23 of the CMS 1500 on paper claims.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for labs and dates of service falling within the location’s CLIA certification dates and level.
- The QW modifier must be added to the procedure code for all CLIA waived tests when required. (See https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Categorization_of_Tests.html).

Claims submitted with an absent, incorrect or invalid CLIA number will deny.

Questions:
Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.
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