PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: August 6, 2018

Subject: Louisiana Department of Health (LDH) Provider Feedback Request

Summary: LDH is requesting feedback from providers as a result of a 2014 investigation by the Department of Justice (DOJ).

The Louisiana Department of Health (LDH) is seeking provider feedback as they develop an implementation plan to ensure compliance with a recent Agreement between LDH and the United States Department of Justice (DOJ).

As the result of a 2014 investigation, the DOJ alleged that Louisiana unnecessarily relies on nursing facilities to serve people with serious mental illness instead of serving them in the most integrated setting appropriate to their needs as required by the Americans with Disabilities Act (ADA).

LDH encourages providers to take the survey (https://www.surveymonkey.com/r/S5ZY8W5) by Wednesday, Aug. 22, 2018 to provide your feedback to LDH as they develop this implementation plan.

Thank you for your continued support and commitment to the care of our members.