

**To: AmeriHealth Caritas Louisiana Providers**

**Date: March 9, 2018**

**Subject: Reminder: Clinical Laboratory Improvement Amendments (CLIA) Requirements when filing claims**

**Summary:** This is a reminder of the notice included in AmeriHealth Caritas Louisiana's September/October Provider Post announcing effective December 1, 2017 providers that perform laboratory testing are required to indicate their CLIA ID number when submitting claims. **Effective March 15, 2018, claims submitted that do not follow these guidelines will deny.**

**Reminder:**

- The CLIA number must be entered in Box 23 of the CMS 1500 on paper claims and in Loop C2300 in the 837P file for electronic claims.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for dates of service falling within the particular certification dates governing those services.
- Providers are reminded to add the QW modifier to the procedure code for all CLIA waived tests.

Claims are edited to deny payment for the following:

- Providers who do not have a CLIA certificate on file,
- Providers rendering services outside the effective dates of the CLIA certificate on file, and
- Providers submitting claims for services not covered by their CLIA certificate on file.

**Effective March 15, 2018,** claims will deny with the following codes: ZM6 (No CLIA number on our file) or ZM7 (CLIA number does not cover DOS).

For details on how to file a corrected claim, please refer to the *Claims Filing Instructions* under Resources on the Providers tab of website at [www.amerihealthcaritasla.com](http://www.amerihealthcaritasla.com).

If you would like to submit a request for claim reconsideration, you may do so via the NaviNet Electronic Claim Inquiry feature. For detailed information on electronic claim inquiry submission or if you need to register for NaviNet, please visit the NaviNet section of our website under "Providers."

**Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.