To: AmeriHealth Caritas Louisiana Providers  

Date: December 16, 2016  

Subject: Regional Provider Trainings in January 2017

Summary: AmeriHealth Caritas Louisiana (ACLA) is offering regional provider trainings in January 2017.

ACLA recognizes the importance of our partnership with providers. That’s why we’re offering regional trainings on topics that matter to you, including:

- Billing/claims  
- Services offered  
- Provider self-service tools (NaviNet and JIVA)  
- Culturally and linguistically appropriate services (CLAS)  
- Provider resources

Two separate training sessions at each location will address physical health providers and behavioral health providers. We hope you’ll join us to learn more about the tools and resources we offer. See below for event details and registration information.

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| Tuesday January 10, 2017 | Country Inn & Suites – Pineville Veterans/Red River Room 2727 Monroe Highway Pineville, LA | 8:30 AM – 11:30 AM (Breakfast will be provided.)  
1:00 PM – 3:30 PM (Refreshments will be served.) | Physical Health Providers  
Behavioral Health Providers |
| Wednesday January 11, 2017 | Shreveport Convention Center Red River Board Room 400 Caddo Street Shreveport, LA 71101 | 8:30 AM – 11:30 AM (Breakfast will be provided.)  
1:00 PM – 3:30 PM (Refreshments will be served.) | Physical Health Providers  
Behavioral Health Providers |
| Thursday January 12, 2017  | Monroe Civic Center Ouachita Jackson Room 401 Lea Joyner Expressway Monroe, LA 71201 | 8:30 AM – 11:30 AM (Breakfast will be provided.)  
1:00 PM – 3:30 PM (Refreshments will be served.) | Physical Health Providers  
Behavioral Health Providers |

www.amerihealthcaritasla.com Provider Services: 1-888-922-0007
Register today!
To register for one of the **8:30 AM Physical Health sessions**, please go to https://www.surveymonkey.com/r/january2017training to submit your registration.

To register for one of the **1:00 PM Behavioral Health sessions**, please go to https://www.surveymonkey.com/r/bhjanuary2017training to submit your registration.

**Registration deadline is January 4, 2017. Space is limited.**

**Questions:**
If you have questions about these events, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.