

Provider Post

News and updates you need to know

October 31, 2016

In this issue:

- 2016 HEDIS Improvement Campaign
 - New Coverage for Women with Breast Cancer or at Risk for Breast Cancer
 - Medicaid Open Enrollment
 - Billing Updates and Reminders
 - Clinical Corner
 - Pharmacy Updates
 - Online Resources
-

2016 Healthcare Effectiveness Data and Information Set (HEDIS[®]) Improvement Campaign

AmeriHealth Caritas Louisiana Primary Care Physicians (PCPs) are invited to participate in an end-of-the-year HEDIS Improvement Campaign. Supplemental reimbursement is available for each eligible service provided from October 1, 2016, through December 31, 2016. See below for a list of eligible services, measurement criteria, and more information on how to participate in this campaign.

- **How do I participate?**

1. Identify AmeriHealth Caritas Louisiana members on your panel who require one or more of the eligible services in this campaign. See “How can I identify eligible members?” below for detailed instructions on completing this step.
2. Schedule appointments with the identified members and provide the required eligible service(s) from October 1, 2016, through December 31, 2016.
3. Submit a claim for the eligible service(s) you provided with the appropriate CPT codes by following your normal claim submission procedures.

- **How can I identify eligible members?**

Eligible members are easy to identify! Supplemental payment opportunities are available for after-hours and urgent care rendered to any AmeriHealth Caritas Louisiana member. Members eligible for HbA1C testing and well-child visits may be identified via NaviNet reporting by following the steps below:

1. Go to www.navinet.net and highlight the Report Inquiry option, then choose Clinical Reports.
2. Finally, select HEDIS Improvement Campaign Query from the drop-down menu.

In addition to on-demand reporting, you will also see pop-up alerts upon checking member eligibility. These alerts indicate when a member is due to receive a service and will also show whether or not a needed service is included in this campaign.

- **When and how is the supplemental reimbursement paid?**

Supplemental reimbursement is based on claims data submitted for the panel members identified. Supplemental reimbursement is available for each HbA1C test and well-child visit listed below. For the after-hours and urgent care prevention incentives, supplemental reimbursement is available for providing these services to all AmeriHealth Caritas Louisiana members as set forth below. Supplemental reimbursement will be paid in two installments during the first and second quarters of 2017. Payment information will identify the services provided to eligible members for which the supplemental reimbursement is attributable.

- **How are members engaged during this campaign?**

During the campaign, AmeriHealth Caritas Louisiana members who need one or more of the eligible services will receive a letter and an automated phone call from the health plan, encouraging them to contact their PCP's office and schedule the needed service(s). Members who receive certain eligible service(s), indicated by an asterisk (*) below, at any time from October 1, 2016, through December 31, 2016, will also receive a gift card.

2016 HEDIS Improvement Campaign Eligible Services			
Eligible service	Description	CPT code	Supplemental reimbursement
*Comprehensive diabetes care (HbA1C test)	Eligible members 18 – 75 years of age with diabetes (type 1 and type 2) who had a hemoglobin A1C (HbA1C) test from October 1, 2016, through December 31, 2016.	83036	\$15 is available for each eligible service provided
*Adolescent well care	Eligible adolescent members 12 – 21 years of age who had at least one comprehensive well care visit with a PCP or an obstetrician and gynecologist (OB/GYN) practitioner from October 1, 2016, through December 31, 2016.	99384 – 99385 99394 – 99395	\$15 is available for each eligible service provided
*Well-child visits in the third, fourth, fifth, and sixth years of life	Eligible members 3 – 6 years of age who had at least one comprehensive well-care visit with a PCP or pediatric practitioner from October 1, 2016, through December 31, 2016.	99382 – 99383 99392 – 99393	\$15 is available for each eligible service provided
Well-child visits in the first 15 months of life	Eligible members in the first 15 months of life who had at least one comprehensive well-care visit with a PCP or pediatric practitioner from October 1, 2016, through December 31, 2016.	99381 – 99382 99391 – 99392	\$15 is available for each eligible service provided

After Hours Care Incentive for PCPs			
To improve access to quality care and decrease emergency department utilization for non emergent care			
Eligible service	Description	CPT code	Supplemental reimbursement
After-hours care	Participating PCPs, including federally qualified health centers (FQHCs) and rural health centers (RHCs), are eligible for an after-hours incentive payment for services from October 1, 2016, through December 31, 2016.	99050 – Service(s) provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (e.g., holidays, Saturday or Sunday), in addition to the basic service.	\$10 in addition to the contracted rate for after-hour services
Urgent care provided in an office setting (emergency room prevention visits)	Participating PCPs, including federally qualified health centers (FQHC), are eligible for an emergency room visit prevention incentive payment for providing urgent services during office hours from October 1, 2016, through December 31, 2016.	99051 – Service(s) – usually urgent in nature – provided in the office during regularly scheduled evening, weekend or holiday office hours, in addition to basic service.	\$10 in addition to the contracted rate for after-hour services

Louisiana Medicaid adds new coverage for women with breast cancer or at risk for breast cancer

New policies allow for coverage of breast reconstruction post mastectomy and genetic testing for breast and ovarian cancer

In a recent press release, Louisiana Department of Health (LDH) announced that, for the first time, women receiving health benefits from Louisiana Medicaid have access to coverage for breast reconstruction surgery of the contralateral breast following a mastectomy. In addition, they will have access to BRCA 1 and BRCA 2 mutation testing in cancer-affected individuals and those at high-risk for breast or ovarian cancer.

Breast cancer is the most common cancer among women in the United States, no matter her race or ethnicity. In addition, the CDC reports that breast cancer is the second leading cause of cancer death among women. Notably, October is National Breast Cancer Awareness Month. Louisiana Medicaid is committed to providing the women of our state with access to early diagnosis and quality treatment for breast cancer.

“Louisiana has one of the highest cancer mortality rates in the nation and we are committed to improving the physical and psychological outcomes for patients,” said SreyRam Kuy, MD, Medicaid Chief Medical Officer, Louisiana Department of Health. “These new policies allow genetic testing for conditions that are hereditary so patients can make informed decisions about their plan of care; and now women who required a mastectomy as part of their treatment can now have reconstructive surgery on the opposite breast as well.”

Through Medicaid expansion, women can now get preventive care such as check-ups, breast cancer screenings, and needed prescriptions. Since Medicaid expansion, more than 315,000 have gained healthcare access. Among these newly insured, 1,000 women have been able to undergo important screening and diagnostic breast imaging such as mammograms, MRI’s and ultrasounds. Additionally, as a result of Medicaid expansion, 24 of those women have been able to begin treatment for breast cancer.

This article sourced from [an October 6, 2016 press release](#) from LDH. More information regarding the new benefits can be found on the Health Plans' page of the Louisiana Health Department website at <http://www.ldh.la.gov/assets/docs/BayouHealth/HealthPlanAdvisories/2016/HPA16-25.pdf>

Medicaid Open Enrollment

Open Enrollment for Healthy Louisiana Began September 1, 2016

The Louisiana Department of Health began notifying enrollees by mail regarding open enrollment on September 1, 2016. Healthy Louisiana enrollees can also find information at www.healthy.la.gov or by contacting Healthy Louisiana at 1-855-229-6848 (TTY 1-855-526-3346).

Billing Updates and Reminders

AmeriHealth Caritas Louisiana Claims Filing Instructions Manual Updates

We have made the following updates to our Claims Filing Instructions manual.

ICD-10 Diagnosis Codes Beginning with V, W, X, and Y and ICD-9 diagnosis codes beginning with E are not acceptable in the primary or first field and/or the admitting diagnosis. ICD-10 codes beginning with V, W, X, and Y are equivalent to diagnoses that begin with E in the ICD-9 code set.

Medical Providers Treating Members for Behavioral Health Medication Supervision

As a reminder, medical providers treating AmeriHealth Caritas Louisiana members for medication refills with a behavioral health diagnoses with the primary purpose of medication supervision should utilize the ICD-10 diagnosis code for *Other Long-Term (Current) Drug Therapy* as the primary diagnosis.

Clinical Corner

Assessment for Mental Health Rehabilitation Services (MHRS) for Adults

As a reminder, assessments are completed to determine whether or not a member is eligible to receive MHRS. Please note, AmeriHealth Caritas Louisiana requires that an authorization request is submitted within 24 hours of completing the assessment. Here's what you need to know about these assessments and the required timeframes for submission.

- Assessments must be completed within 14 calendar days of the referral for services.
- The treating and/or referring provider may complete the assessment to determine eligibility for an adult member to receive MHRS.
- Within 24 hours of completing the assessment, the MHRS provider should submit the prior authorization request, including the assessment and qualifying LOCUS score of two or higher. Timely submission of the prior authorization will help to ensure timely processing of requests for authorization of services.
- Annual assessments are required for adults receiving MHRS on an on-going basis.

Pharmacy Updates

Important Pharmacy Change – Prevacid, Protonix, and Ulesfia Removal from Formulary

Effective November 1, 2016, the following products will be removed from the AmeriHealth Caritas Louisiana Formulary. Alternative products are listed below for your convenience:

Formulary Removals	Formulary Alternatives
Prevacid 15mg Solutab	Prilosec 2.5mg Suspension OR Prilosec 10mg Suspension
Prevacid 30mg Solutab	Prilosec 2.5mg Suspension OR Prilosec 10mg Suspension
Protonix 40mg Suspension	Prilosec 2.5mg Suspension OR Prilosec 10mg Suspension

By November 1, 2016, and if clinically appropriate, please consider prescribing the formulary alternative product for your AmeriHealth Caritas Louisiana patients currently receiving the medication listed above under “Formulary Removal”. If it is not clinically-appropriate to switch an AmeriHealth Caritas Louisiana patient to the formulary alternative, please request prior authorization for continued coverage of the non-formulary medication.

Written notification of this change was mailed to members on August 25, 2016.

Online resources

At AmeriHealth Caritas Louisiana we’re always working to bring you the information you need. Here’s a look at what’s new or recently updated on our website at www.amerhealthcaritasla.com:

- Provider Reference Guide
- Provider Enrollment Form
- Pharmacy Updates

Questions

If you have questions about any of the content in this Provider Update, please contact your Provider Account Executive or call Provider Services at 1-888-922-0007.