



To: AmeriHealth Caritas Louisiana (ACLA) Providers

Date: July 25, 2016

Subject: Claim Payments for Community Psychiatric Supportive Treatment (CPST) Services – CPT Code H0036

Summary: ACLA has reprocessed and paid CPST claims previously denied Z99 (code not payable for provider / specialty) as outlined below.

On April 20, 2016, pursuant to guidance received from the Louisiana Department of Health (LDH), ACLA implemented an edit to restrict payment for CPST services (CPT Code H0036) to Mental Health Rehab Agencies with a Provider Type / Specialty Type (PT/PS) 77/78 on the Louisiana Department of Health (LDH) provider registry. This edit caused claims for services with CPT Code H0036 from other provider types to deny Z99 – code not payable for provider / specialty.

ACLA has since been advised by LDH that, in addition to Mental Health Rehab Agencies (PT/PS 77/78), the following provider types may be reimbursed for CPT Code H0036:

Mental Health Clinics – PT/PS 74/70
Behavioral Health Rehab Agencies – PT/PS AG/8E.

ACLA has reprocessed claims submitted by these two provider types for CPT Code H0036 that were initially denied with a Z99 explanation code. Payments were remitted between July 11 – 22, 2016.

As of July 19, 2016, ACLA's system has been reconfigured to pay claims for services with CPT Code H0036 for Mental Health Clinics (PT/PS 74/70) and Behavioral Health Rehab Provider Agencies (PT/ST AG/8E). Z99 denials of claims with CPT Code H0036 submitted by these two provider types since July 11, 2016 will be reviewed and reprocessed for payment, as appropriate, by July 29, 2016.

In our review, ACLA also identified an issue with the provider registry configuration of some Mental Health Rehab Agencies (PT/PS 77/78), which caused claims for services with CPT Code H0036 to deny. These claims have also been reprocessed and payment was remitted between July 11-22, 2016. This issue has been corrected in our system as of July 11, 2016.

What you need to do...

Providers do not need to take any action. AmeriHealth Caritas Louisiana will automatically reprocess these claims.

Questions:

If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.