

## Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the five Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date & Time	MCO	Provider Type	MCO Registration Link
March 9, 2021 9:00am -12:00pm	Aetna	ASAM/OTP	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e58a9cb409a6548877f8158092d9340dc">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e58a9cb409a6548877f8158092d9340dc</a>
March 16, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/r/2926087827145121281">https://attendee.gototraining.com/r/2926087827145121281</a>
March 18, 2021 10:00am – 12:00pm	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
March 22, 2021 9:00am – 12:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJcud-ihRdsqHd1hy4Xck_QllzTEhZsLKVou">https://amerihealthcaritas.zoom.us/meeting/register/tJcud-ihRdsqHd1hy4Xck_QllzTEhZsLKVou</a>
March 25, 2021 1:00pm – 3:00pm	United HealthCare	Inpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tc9bfe3feacf7342f0ae55d79a263a51c">https://optum.webex.com/optum/k2/j.php?MTID=tc9bfe3feacf7342f0ae55d79a263a51c</a>
April 5, 2021 12:00pm-3:00pm	Aetna	TGH/PRTF	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=eae7703eb60caafc3b637761733c2cf44">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=eae7703eb60caafc3b637761733c2cf44</a>
April 15, 2021 2:00pm – 4:00pm	Healthy Blue	Individual Practitioners and Outpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
April 19, 2021 9:00am – 12:00pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJAlf-mvrD8sGdfUqt3WhNhZr-GwMuZgdf1B">https://amerihealthcaritas.zoom.us/meeting/register/tJAlf-mvrD8sGdfUqt3WhNhZr-GwMuZgdf1B</a>
April 27, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	Inpatient Tx Providers	<a href="https://attendee.gototraining.com/r/5210434284766232577">https://attendee.gototraining.com/r/5210434284766232577</a>

April 28, 2021 1:00 pm-4:00 pm	United HealthCare	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tcbc6ddfbf09bec633270cdaa71f346f7">https://optum.webex.com/optum/k2/j.php?MTID=tcbc6ddfbf09bec633270cdaa71f346f7</a>
May 12, 2021 10:00am-12:00pm	Aetna	Individual Practitioners and Outpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e0dd50713c6f72d25b0935967a5c68740">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e0dd50713c6f72d25b0935967a5c68740</a>
May 17, 2021 10:00 am–12:00 pm	United HealthCare	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tce304dd58970135b5e446fd5739c3443">https://optum.webex.com/optum/k2/j.php?MTID=tce304dd58970135b5e446fd5739c3443</a>
May 18, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	CPST/PSR	<a href="https://attendee.gototraining.com/r/7502768693879105281">https://attendee.gototraining.com/r/7502768693879105281</a>
May 25, 2021 9:00am-12:00pm	ACLA	TGH/PRTF	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJMudOyoqzloEtlf5ZYVrtqkXSeCBcfeKCcn">https://amerihealthcaritas.zoom.us/meeting/register/tJMudOyoqzloEtlf5ZYVrtqkXSeCBcfeKCcn</a>
May 27, 2021 9:00am-11:00am	Healthy Blue	Inpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
June 3, 2021 12:00pm-3:00pm	Aetna	Inpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e57dbd5fc7ebcbbaea2396d6dbf25edb9">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e57dbd5fc7ebcbbaea2396d6dbf25edb9</a>
June 7, 2021 9:00am-12:00pm	ACLA	Individual Practitioners and Outpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJkceGrqTsuE9P40IG0su7IULve9dRH89_o">https://amerihealthcaritas.zoom.us/meeting/register/tJkceGrqTsuE9P40IG0su7IULve9dRH89_o</a>
June 8, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	ASAM/OTP	<a href="https://attendee.gototraining.com/r/3336523423166851586">https://attendee.gototraining.com/r/3336523423166851586</a>
June 10, 2021 10:00am-12:00pm	United HealthCare	TGH/PRTF	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t3940d913cff846b496a2ea830ace123b">https://optum.webex.com/optum/k2/j.php?MTID=t3940d913cff846b496a2ea830ace123b</a>
June 17, 2021 10:00am – 12:00pm	Healthy Blue	CPST/PSR	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
July 6, 2021 12:00pm-3:00pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e1ec011bb32d429cd38d40c13748bfcbc">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e1ec011bb32d429cd38d40c13748bfcbc</a>
July 12, 2021 10:00 am-12:00 pm	United HealthCare	Individual Practitioners and Outpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t9220ef70c2bd569034e5d89db05bd345">https://optum.webex.com/optum/k2/j.php?MTID=t9220ef70c2bd569034e5d89db05bd345</a>
July 15, 2021 9:00am-12:00pm	ACLA	Inpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJ0rc-yvqT8qE9NvY0sxSEj7s3yxBJCJGamS">https://amerihealthcaritas.zoom.us/meeting/register/tJ0rc-yvqT8qE9NvY0sxSEj7s3yxBJCJGamS</a>

July 15, 2021 2:00pm – 4:00pm	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
July 20, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	TGH/PRTF	<a href="https://attendeegototraining.com/rt/7467100535061541890">https://attendeegototraining.com/rt/7467100535061541890</a>
August 10, 2021 9:00am-12:00pm	Aetna	ASAM/OTP	<a href="https://aetnaccawebex.com/aetnacca/onstage/g.php?MTID=ed795c7d9ce577cb3facce783f8a06b76">https://aetnaccawebex.com/aetnacca/onstage/g.php?MTID=ed795c7d9ce577cb3facce783f8a06b76</a>
August 12, 2021 1:00 pm-3:00 pm	United HealthCare	Inpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t829758961a114139babddb93bc3d3877">https://optum.webex.com/optum/k2/j.php?MTID=t829758961a114139babddb93bc3d3877</a>
August 17, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendeegototraining.com/r/3205522110275688706">https://attendeegototraining.com/r/3205522110275688706</a>
August 18, 2021 9:00am-12:00pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJwsdu2qrTkjHtXpRIESJZmEeHDQ9mXtB4T">https://amerihealthcaritas.zoom.us/meeting/register/tJwsdu2qrTkjHtXpRIESJZmEeHDQ9mXtB4T</a>
August 19, 2021 1:00pm – 3:00pm	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
September 9, 2021 12:00pm-3:00pm	Aetna	TGH/PRTF	<a href="https://aetnaccawebex.com/aetnacca/onstage/g.php?MTID=e7e047450dcf32673867be0b113f5c368">https://aetnaccawebex.com/aetnacca/onstage/g.php?MTID=e7e047450dcf32673867be0b113f5c368</a>
September 13, 2021 9:00am-12:00pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJAufuioirjwvGtd4Gz9gpfZZvZMQuHPKUON1">https://amerihealthcaritas.zoom.us/meeting/register/tJAufuioirjwvGtd4Gz9gpfZZvZMQuHPKUON1</a>
September 14, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	Inpatient Tx Providers	<a href="https://attendeegototraining.com/r/7551326426138116609">https://attendeegototraining.com/r/7551326426138116609</a>
September 15, 2021 10:00-12:00 pm	United HealthCare	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t7db8a960d52e6ba365826399cc0e398d">https://optum.webex.com/optum/k2/j.php?MTID=t7db8a960d52e6ba365826399cc0e398d</a>
September 16, 2021 10:00am – 12:00pm	Healthy Blue	Individual Practitioners and Outpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
October 12, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	CPST/PSR	<a href="https://attendeegototraining.com/r/3907352476913083138">https://attendeegototraining.com/r/3907352476913083138</a>
October 13, 2021 9:00am-12:00pm	ACLA	TGH/PRTF	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJ0uduCrqjstE9lfZRm-cz82K9LW-nXLfObO">https://amerihealthcaritas.zoom.us/meeting/register/tJ0uduCrqjstE9lfZRm-cz82K9LW-nXLfObO</a>

October 18, 2021 10:00 am-12:00 pm	United HealthCare	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tabb68e2b5c219607ae04dbea91ecb_b48">https://optum.webex.com/optum/k2/j.php?MTID=tabb68e2b5c219607ae04dbea91ecb_b48</a>
October 19, 2021 9:00am-12:00pm	Aetna	Individual Practitioners and Outpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ef93e47a6da586129466901725d787900">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ef93e47a6da586129466901725d787900</a>
October 28, 2021 10:00am-12:00pm	Healthy Blue	Inpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
November 8, 2021 9:00am-12:00pm	ACLA	Individual Practitioners and Outpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJUqcuihqjsjH9yrwNld5UXZW_HwJzgehJ45p">https://amerihealthcaritas.zoom.us/meeting/register/tJUqcuihqjsjH9yrwNld5UXZW_HwJzgehJ45p</a>
November 9, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	ASAM/OTP	<a href="https://attendee.gototraining.com/r/3903533873029878530">https://attendee.gototraining.com/r/3903533873029878530</a>
November 16, 2021 10:00am-1:00pm	Aetna	Inpatient Tx Providers	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e38d09f77d0dd18828a2f95756486e33a">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=e38d09f77d0dd18828a2f95756486e33a</a>
November 17, 2021 10:00am-12:00pm	United HealthCare	TGH/PRTF	<a href="https://optum.webex.com/optum/k2/j.php?MTID=tfdbaa20459df2655da8c7a7d98504c7b">https://optum.webex.com/optum/k2/j.php?MTID=tfdbaa20459df2655da8c7a7d98504c7b</a>
November 18, 2021 2:00pm – 4:00pm	Healthy Blue	CPST/PSR	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
December 6, 2021 12:00pm-3:00pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ec359f55813a99940db01217b31f92409">https://aetnacca.webex.com/aetnacca/onstage/g.php?MTID=ec359f55813a99940db01217b31f92409</a>
December 7, 2021 9:00am-12:00pm	ACLA	Inpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJcocOGsqT8qHNa71zIU632xT2gtdu_M5OheR">https://amerihealthcaritas.zoom.us/meeting/register/tJcocOGsqT8qHNa71zIU632xT2gtdu_M5OheR</a>
December 8, 2021 10:00 am-12:00 pm	United HealthCare	Individual Practitioners and Outpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t3c52b00ba14254e0ea53a69ea0e87_b84">https://optum.webex.com/optum/k2/j.php?MTID=t3c52b00ba14254e0ea53a69ea0e87_b84</a>
December 14, 2021 9:00am-12:00pm	Louisiana Healthcare Connections	TGH/PRTF	<a href="https://attendee.gototraining.com/rt/7467100535061541890">https://attendee.gototraining.com/rt/7467100535061541890</a>
December 16, 2021 10:00am – 12:00pm	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>

