

Workgroup Agenda

Member Advisory Council (MAC) Capital GSA

Tuesday, May 1, 2018

11:30 a.m. – 1 p.m.

Dr. Martin Luther King Community Center

4000 Gus Young Drive, Baton Rouge, LA 70802

1. Welcome and introductions

Pierre Washington

MAC Chair/Director, Manager of Member Engagement

Lori Payne

AmeriHealth Caritas Louisiana CLAS Coordinator

2. Prior meeting minutes distribution and overview

Pierre Washington

3. "Pathways to Work" discussion

Bridgette Robertson

Manager of Grievances and Appeals

4. Upcoming open enrollment discussion

Pierre Washington

5. Discussion with attendees of AmeriHealth Caritas Louisiana CARE Card, mobile app, and other member initiatives

Group discussion led by Pierre Washington and Lori Payne

6. Success stories, upcoming events, and further outreach to members

Baton Rouge-area Community Education and Outreach Team Members

