

## Workgroup Agenda

# Member Advisory Council (MAC) South Central GSA

**Tuesday, August 7, 2018**

**11 a.m. – 1 p.m.**

**Southwest Louisiana Center for Health Services**

2000 Opelousas Street, Lake Charles, LA 70601

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### 1. Welcome and introductions

**Pierre Washington**

MAC Chair/Director, Manager of Member Engagement

**Lori Payne**

AmeriHealth Caritas Louisiana CLAS Coordinator

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### 2. Cultural and Linguistically Appropriate Services (CLAS) Discussion

**Lori Payne**

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### 3. Prior meeting minutes distribution and overview

**Pierre Washington**

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### 4. Overview of services provided by Southwest Louisiana Center for Health Services

**Dianna Ross**

Southwest Louisiana Center for Health Services

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### 5. Discussion with attendees of the Welcome Kit, CARE Card, mobile app, Make Every Calorie Count program, and other member initiatives

**Group discussion led by Pierre Washington**

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### 6. Success stories, upcoming events, and Q&A

**AmeriHealth Caritas Louisiana Community Education and Outreach Team members and community partners**

