



## EFFECTIVE JANUARY 1, 2025 - ENHANCE YOUR PROVIDER PORTAL EXPERIENCE WITH THE SKYGEN DENTAL HUB

Providers can begin registering for the SKYGEN Dental Hub™ on January 1st. The Hub will become the exclusive provider portal for all of AmeriHealth Caritas Louisiana government dental programs!

### Carry out administrative tasks with ease

The Hub combines essential features with powerful new enhancements and functionality to provide the best experience for you and your practice. Among many other things, the Dental Hub allows you to:

- Login just one time to manage your business — even if you have multiple practices/locations
- Submit claims through a streamlined process with instant edits that help you avoid errors and rejected claims
- Convert determined prior authorizations into claims with ease
- Receive real-time Treatment Plans that run through each Payer's specific payment rules – not just the member's general benefit information so your practice knows precisely how much you will be paid if you perform certain services
- Receive important processes and events through automated notifications

### We're here to help

Please visit the Dental Hub at [www.dentalhub.com/webinars](http://www.dentalhub.com/webinars) for information regarding informational Webinars, a Quick Start Guide and other help options.

Our team is committed to supporting you and your practice as you make this transition to our new dental provider portal tool.



## Get started on the SKYGEN Dental Hub today

Begin by creating a new account:

- Go to **<https://app.dentalhub.com/app/login>** and click “Log in”
- Click “Sign up now”
- Use your email address to create your own account

Set up your practice following the Dental Hub’s easy, 3-step process:

<b>STEP 1</b>	Tell the Dental Hub you work for a dental office
<b>STEP 2</b>	Tell the Dental Hub you want to set up the business
<b>STEP 3</b>	Provide the basic information about your practice — you’ll need the W-9 information for your practice and your unique Dental Hub registration code conveniently provided to you in the subject line of this email.



## Help navigating the new resource

A brief video tutorial at the SKYGEN Dental Hub home page explains the set-up process and delivers useful information, including how to:

- Add additional administrators who can share the work of managing your account
- Create practice locations
- Invite dental professionals to join your practice

**SKYGEN DENTAL HUB**