

**To: AmeriHealth Caritas Louisiana Providers**

**Date: May 7, 2018**

**Subject: Additional Training Date Added to Participate in a Claims Inquiry Tool and Claims Dispute Process Webinar**

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the NaviNet Claims Inquiry Tool and AmeriHealth Caritas Louisiana’s Claims Dispute Process.

Learn how to:

- Submit a Claim Inquiry
- Review/ Search the Investigation List
- Enable Notifications
- Start a new Claim Investigation

You will also learn about:

- AmeriHealth Caritas Louisiana’s Claims Dispute Process

The webinar will take place on:

Day	Date	Time
Tuesday	June 5, 2018	11:30 a.m. to 12:30 p.m.

**Space is limited. Register today!**

To register for this session, please go to <https://www.surveymonkey.com/r/claiminquirytool2> to submit your registration.

We look forward to having you and your staff joins us.

The webinar can be accessed at: <https://amerihealthcaritas.globalmeet.com/LeeReilly>

Access numbers are: **1-719-457-6209**. Guest code is **219343**.

**Questions:**

If you have questions about this event, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).