

Behavioral Health Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the six Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date	Time	MCO	Provider Type	MCO Registration Link
February 19, 2025	10:00-11:00 a.m.	United Healthcare	TGH/PRTF	https://events.teams.microsoft.com/event/317213fd-5717-4c09-b0c9-a3fa33ccedaa@db05faca-c82a-4b9d-b9c5-0f64b6755421
February 25, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	ASAM/OTP	https://attendee.gototraining.com/r/7362648058330997763
March 26, 2025	1:00-2:00 p.m.	United Healthcare	PCS Providers	https://events.teams.microsoft.com/event/9bb6dbbb-ee3f-47be-a1ea-5afd3dea6760@db05faca-c82a-4b9d-b9c5-0f64b6755421
March 25, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	TGH/PRTF	https://attendee.gototraining.com/r/5448206999349862659
March 10,2024	9:00-11:00am	Humana	ASAM/OTP	https://humana.zoom.us/webinar/register/WN_8-wmgzPJS5S8bsk8U9Hylg
March		Healthy Blue	CPST/PSR	https://attend.webex.com/weblink/register/rc29198ca8cf992d5819d246fa37fa590
March 20, 2025	9:00am - 11:00am	ACLA	Crisis Providers	https://amerihealthcaritas.zoom.us/meeting/register/tJlde2urzwsHdx-Wx4rxF-LHxwLe7S0uPIE
March 10,2024	9:00-11:00am	Humana	ASAM/OTP	https://humana.zoom.us/webinar/register/WN_8-wmgzPJS5S8bsk8U9Hylg
April 23, 2025	10:00-11:00 a.m.	United Healthcare	Outpatient Tx Providers	https://events.teams.microsoft.com/event/a7f0caf6-e722-4b12-ac9c-4927f3d1e353@db05faca-c82a-4b9d-b9c5-0f64b6755421
April 22, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	PCS Providers	https://attendee.gototraining.com/r/3495002657931453443
April 7,2025	9:00-11:00am	Humana	TGH/PRTF	https://humana.zoom.us/webinar/register/WN_Rc6MwOQnTzyXi8R-JAVNkg

April 24, 2025	10:30 a.m. - 12:30 p.m.	Healthy Blue	ASAM/OTP	https://attend.webex.com/weblink/register/rf9ebd557fc1757b5e8369d6a552e69ad
April 9, 2025	1:00pm - 3:00pm	ACLA	CPST/PSR	https://amerihealthcaritas.zoom.us/meeting/register/tJYoc-mvqj4vHtytYnSvba8LgRviCPy_1B0g
April 14, 2025	9:00am - 11:00am	Aetna	Crisis Providers	https://events.teams.microsoft.com/event/06d685f8-8bc0-4e2a-bfde-6777d45d8f16@fabb61b8-3afe-4e75-b934-a47f782b8cd7
May 21, 2025	1:00 -2:00 p.m.	United Healthcare	Crisis Providers	https://events.teams.microsoft.com/event/5bfb85a1-4d29-4843-a87c-353c86f98948@db05faca-c82a-4b9d-b9c5-0f64b6755421
May 13, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	Outpatient Tx Providers	https://attendee.gototraining.com/r/2635075713359542275
May 12, 2025	9-11am	Humana	PCS Providers	https://humana.zoom.us/webinar/register/WN_Q69phzOIRFatkd0SrMrwnw
May 20, 2025	1:30 p.m. - 3:00 p.m.	Healthy Blue	TGH/PRTF	https://attend.webex.com/weblink/register/rcdba9dd2e8c5e081b2f1818b28576e11
May 14, 2025	10:00am - 12:00pm	ACLA	ASAM/OTP	https://amerihealthcaritas.zoom.us/meeting/register/tJMqdemrgj0jEtHOvFYrMWhD2EaTJIIMaOs
May 21, 2025	1:00pm - 3:00pm	Aetna	CPST/PSR	https://events.teams.microsoft.com/event/0ff99039-da25-4b68-bf89-1209f5cc5a6b@fabb61b8-3afe-4e75-b934-a47f782b8cd7
June 25, 2025	10:00-11:00 a.m.	United Healthcare	CPST/PSR	https://events.teams.microsoft.com/event/59037048-18f8-41e6-b8f5-e88c7188e03c@db05faca-c82a-4b9d-b9c5-0f64b6755421
June 24, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	Crisis Providers	https://attendee.gototraining.com/r/1684556707731179520
June 2, 2025	10-12pm	Humana	Outpatient Tx Providers	https://humana.zoom.us/webinar/register/WN_oqK32Rj4R66XD6qq52e1hQ
June 11, 2025	9:30 a.m. - 11:00 a.m.	Healthy Blue	PCS Providers	https://attend.webex.com/weblink/register/r63fcb5595fd8f42ec677dabb8b99348d
June 2, 2025	1:00pm - 3:00pm	ACLA	TGH/PRTF	https://amerihealthcaritas.zoom.us/meeting/register/tJcsc-gvrjwpGN3gYduvNpeVc4hTMduJyWSX
June 10, 2025	9:30am - 11:30am	Aetna	ASAM/OTP	https://events.teams.microsoft.com/event/0bdf0c3f-d767-4de9-a47d-9f3f67d08c22@fabb61b8-3afe-4e75-b934-a47f782b8cd7
July 23, 2025	1:00-2:00 p.m.	United Healthcare	ASAM/OTP	https://events.teams.microsoft.com/event/0ba0fe43-896c-4d21-b70c-eb95d7b73241@db05faca-c82a-4b9d-b9c5-0f64b6755421
July 22, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	CPST/PSR	https://attendee.gototraining.com/r/984476766142323201
July 7, 2025	10-12pm	Humana	Crisis Providers	https://humana.zoom.us/webinar/register/WN_yw28_2gDR5Gaq1t8U65Cwx
July 9, 2025	2:00 p.m.- 3:30 p.m.	Healthy Blue	Outpatient Tx Providers	https://attend.webex.com/weblink/register/r0f031fe01e5a7df87eeef2af9ec2f6f0
July 1, 2025	11:00am - 1:00pm	ACLA	PCS Providers	https://amerihealthcaritas.zoom.us/meeting/register/tJcsdeurrsjH92i0bPmeS7tyOFnNjV6F4p2
July 14, 2025	9:00am - 11:00am	Aetna	TGH/PRTF	https://events.teams.microsoft.com/event/90c0711f-1fd0-461e-a009-823b2e43444f@fabb61b8-3afe-4e75-b934-a47f782b8cd7
August 27, 2025	10:00-11:00 a.m.	United Healthcare	TGH/PRTF	https://events.teams.microsoft.com/event/03de4d7c-f905-4bc5-88c5-034d0a3a4699@db05faca-c82a-4b9d-b9c5-0f64b6755421
August 26, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	ASAM/OTP	https://attendee.gototraining.com/r/4881142676445735425
August 4, 2025	10-12pm	Humana	CPST/PSR	https://humana.zoom.us/webinar/register/WN_kIUcKmaITXWC4BuqEY0nRQ
August 6, 2025	12:00 p.m. - 1:30 p.m.	Healthy Blue	Crisis Providers	https://attend.webex.com/weblink/register/ra39170366dc3cb8d5b8fc158aa433d27
August 5, 2025	9:00am - 11:00am	ACLA	Outpatient Tx Providers	https://amerihealthcaritas.zoom.us/meeting/register/tJYvcOyrpjguHdPs7vCIJdWMNd4cBHma7J8x

August 12, 2025	9:00am - 11:00am	Aetna	PCS Providers	https://events.teams.microsoft.com/event/feee2c48-de68-4be6-b526-3548605c1b82@fabb61b8-3afe-4e75-b934-a47f782b8cd7
September 24, 2025	1:00-2:00 p.m.	United Healthcare	PCS Providers	https://events.teams.microsoft.com/event/867ec82c-306e-4a50-9e64-0916a1651a02@db05faca-c82a-4b9d-b9c5-0f64b6755421
September 23, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	TGH/PRTF	https://attendee.gototraining.com/r/4491386695120140033
September 8, 2025	9-11am	Humana	ASAM/OTP	https://humana.zoom.us/webinar/register/WN_EhyHagq0RGC4hb8vWqXyVA
September 16, 2025	11:00 a.m. - 1:00 p.m.	Healthy Blue	CPST/PSR	https://attend.webex.com/attend/j.php?MTID=m904893c57bf173cc3a1daaf36e102857
September 15, 2025	1:00pm - 3:00pm	ACLA	Crisis Providers	https://amerihealthcaritas.zoom.us/meeting/register/tJYqcu2ppzkjEtf0z3_MehncyHNdO6wspK7E
September 17, 2025	10:00am - 12:00pm	Aetna	Outpatient Tx Providers	https://events.teams.microsoft.com/event/2cd739d8-b89f-40a7-8614-4c0fdd7b63c2@fabb61b8-3afe-4e75-b934-a47f782b8cd7
October 29, 2025	10:00-11:00 a.m.	United Healthcare	Outpatient Tx Providers	https://events.teams.microsoft.com/event/3acf44b0-bb9a-415e-a90d-05934ae52d6d@db05faca-c82a-4b9d-b9c5-0f64b6755421
October 28, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	PCS Providers	https://attendee.gototraining.com/r/5100236861753199107
October 6, 2025	9-11am	Humana	TGH/PRTF	https://humana.zoom.us/webinar/register/WN_b0HCzGJIQqmgshb8ETY9ZA
October 20, 2025	12:00 p.m.- 2:00 p.m.	Healthy Blue	ASAM/OTP	https://attend.webex.com/weblink/register/r4f8afde18a3cf77805063bf11cfdbecf
October 21, 2025	10:00am - 12:00pm	ACLA	CPST/PSR	https://amerihealthcaritas.zoom.us/meeting/register/tJ0vce2sqD0sH9OlacS7G3JbBEIzndDRDvby
October 14, 2025	9:00am - 11:00am	Aetna	Crisis Providers	https://events.teams.microsoft.com/event/07717381-f145-4b93-bbd1-b470fa7accfb@fabb61b8-3afe-4e75-b934-a47f782b8cd7
November 18, 2025	1:00-2:00 p.m.	United Healthcare	Crisis Providers	https://events.teams.microsoft.com/event/a379248a-df5b-45f0-8ed9-75a941b089dd@db05faca-c82a-4b9d-b9c5-0f64b6755421
November 4, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	Outpatient Tx Providers	https://attendee.gototraining.com/r/1764857343778480899
November 17, 2025	9-11am	Humana	PCS Providers	https://humana.zoom.us/webinar/register/WN_b_izJN6PTP-ITPMpkdt6Fw
November 11, 2025	9:30 a.m. - 11:00 a.m.	Healthy Blue	TGH/PRTF	https://attend.webex.com/weblink/register/r7e116855e150e3bbccdad19189d7c267
November 6, 2025	9:00am - 11:00am	ACLA	ASAM/OTP	https://amerihealthcaritas.zoom.us/meeting/register/tJ0qc-yppjgrH9IPVXItDIrSzoehvSHL4jrX
November 10, 2025	1:00pm - 3:00pm	Aetna	CPST/PSR	https://events.teams.microsoft.com/event/1ecac713-5f38-415c-93a5-3f07465d7ffb@fabb61b8-3afe-4e75-b934-a47f782b8cd7
December 17, 2025	10:30am - 11:30am	United Healthcare	CPST/PSR	https://events.teams.microsoft.com/event/3c6486ca-2e12-4316-a01f-e1b7d3528b94@db05faca-c82a-4b9d-b9c5-0f64b6755421
December 2, 2025	9:00am-11:00am CST	Louisiana Healthcare Connections	Crisis Providers	https://attendee.gototraining.com/r/2417652790352011523
December 22, 2025	9-11am	Humana	Outpatient Tx Providers	https://humana.zoom.us/webinar/register/WN_vXBOHbsMRYi1nKMntD0dVg
December 9, 2025	12:00 p.m. - 1:30 p.m.	Healthy Blue	PCS Providers	https://attend.webex.com/weblink/register/r51b662f166999808242bf37921823237
December 4, 2025	9:00am - 11:00am	ACLA	TGH/PRTF	https://amerihealthcaritas.zoom.us/meeting/register/tJ0rd-mvqjgtHtdwSZWcnhdB2ct4ILYU3EbF
December 16, 2025	9:30AM - 11:30AM	Aetna	ASAM/OTP	https://events.teams.microsoft.com/event/09ac872c-25eb-437e-8145-a305fe45ab75@fabb61b8-3afe-4e75-b934-a47f782b8cd7