

Behavioral Health Provider Network Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the six Managed Care Organizations (MCOs), have developed an updated and standardized Provider Network Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Network Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date	Time	MCO	Provider Type	MCO Registration Link
February 19, 2025	10:00-11:00 a.m.	United Healthcare	PCS	https://events.teams.microsoft.com/event/ffd2c454-0177-4adf-8aa5-961a93bad5e3@db05faca-c82a-4b9d-b9c5-0f64b6755421
February 19, 2025	12pm-1pm CST	Healthy Blue	SUD/OTP	https://attend.webex.com/attend/j.php?MTID=m472b3d1b26889c39ed9cb3f986ee43d1
March 12, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	ACT	https://attendee.gototraining.com/r/7804437327930869507
March 12, 2025	1:00-2:00 p.m.	United Healthcare	Adult/Youth Crisis Providers	https://events.teams.microsoft.com/event/af2963a1-1735-4d68-bdba-4e460b574125@db05faca-c82a-4b9d-b9c5-0f64b6755421
March 6, 2025	11:00am-12:30pm	Aetna	FFT-FFTCW	https://events.teams.microsoft.com/event/8720d910-478a-4de3-b4f3-5eb327086c27@fabb61b8-3afe-4e75-b934-a47f782b8cd7
March 4, 2025	12:00pm - 2:00pm	ACLA	Homebuilders	https://amerihealthcaritas.zoom.us/meeting/register/tJYucO6urz8sGtWVh9zYmiXLizjkHEKpBj
March 12, 2025	12pm-1pm CST	Healthy Blue	MHR	https://attend.webex.com/attend/j.php?MTID=m5d71617fae786f1d965b29978003c7f3
March 17, 2025	9-10am	Humana	MST	https://humana.zoom.us/webinar/register/WN_gaVcpvfQQu0t7snzHDEJQ
March 19, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	PCS	https://attendee.gototraining.com/r/8353930358539895555
March 19, 2025	03/19/2025 10:00-11:00 a.m.	United Healthcare	PRTF	https://events.teams.microsoft.com/event/5cdb660c-dff4-4d6e-96dc-f5d705b8bdc2@db05faca-c82a-4b9d-b9c5-0f64b6755421
March 26, 2025	1:00pm-2:30pm	Aetna	PSS	https://events.teams.microsoft.com/event/76db3035-b535-489c-9611-b419d60ca963@fabb61b8-3afe-4e75-b934-a47f782b8cd7
March 18, 2025	12:00pm - 2:00pm	ACLA	SUD/OTP	https://amerihealthcaritas.zoom.us/meeting/register/tJwsf-gogjkoE9dfEvl7JwOvlZ2mNpgqVvIO
March 19, 2025	12pm-1pm CST	Healthy Blue	TGH	https://attend.webex.com/attend/j.php?MTID=ma85164b823a2e1caa4201b9544b2086a
April 14, 2025	9-10am	Humana	ACT	https://humana.zoom.us/webinar/register/WN_wX97zlhKSnaQUqf29PcEdA
April 9, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	Adult/Youth Crisis Providers	https://attendee.gototraining.com/r/6438307324558874115
April 9, 2025	1:00-2:00 p.m.	United Healthcare	FFT-FFTCW	https://events.teams.microsoft.com/event/db34b501-7a6a-4200-813e-e1730cb6c979@db05faca-c82a-4b9d-b9c5-0f64b6755421
April 10, 2025	9:00am- 10:30am	Aetna	Homebuilders	https://events.teams.microsoft.com/event/a1b6a548-eb8d-4df4-82b1-0a7f773c2bf0@fabb61b8-3afe-4e75-b934-a47f782b8cd7
April 15, 2025	12:00pm - 2:00pm	ACLA	MHR	https://amerihealthcaritas.zoom.us/meeting/register/tJAud--hpj8uH9N3OcaT9e46-JXeH5RHfMoQ
April 9, 2025	12pm-1pm CST	Healthy Blue	MST	https://attend.webex.com/attend/j.php?MTID=m988c272ab8d15823feac6f67033d0ad7
April 28, 2025	9-10am	Humana	PCS	https://humana.zoom.us/webinar/register/WN_ik0kbZ8eTI6OpXzsNPc5SA

April 16, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	PRTF	https://attendee.gototraining.com/r/5482206097905411587
April 16, 2025	10:00-11:00 a.m.	United Healthcare	PSS	https://events.teams.microsoft.com/event/8350db58-c66d-4ffc-8484-c3bb83fb5009@db05faca-c82a-4b9d-b9c5-0f64b6755421
April 21, 2025	11am-12:30pm	Aetna	SUD/OTP	https://events.teams.microsoft.com/event/171f82f8-4dfa-45c3-8adb-8781e9aa4086@fabb61b8-3afe-4e75-b934-a47f782b8cd7
April 22, 2025	12:00pm - 2:00pm	ACLA	TGH	https://amerihealthcaritas.zoom.us/meeting/register/tJckOCorjkuHtW4tCPrQNXEvRtftbe8gQ9n
May 7, 2025	12pm-1pm CST	Healthy Blue	ACT	https://attend.webex.com/attend/j.php?MTID=mcc32c1860181395043057ebd4d776da3
May 5, 2025	9-10am	Humana	Adult/Youth Crisis Providers	https://humana.zoom.us/webinar/register/WN_JRrTBp2EQXKmbaNPv-Z0Kw
May 7, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	FFT-FFTCW	https://attendee.gototraining.com/r/1660611543011901955
May 7, 2025	1:00-2:00 p.m.	United Healthcare	Homebuilders	https://events.teams.microsoft.com/event/70459093-d26c-416b-8905-19302c2d736a@db05faca-c82a-4b9d-b9c5-0f64b6755421

May 9, 2025	9:00am- 10:30am	Aetna	MHR	https://events.teams.microsoft.com/event/70fdb537-b2cb-4239-8fe3-26e9373a057c@fabb61b8-3afe-4e75-b934-a47f782b8cd7
May 20, 2025	12:00pm - 2:00pm	ACLA	MST	https://amerihealthcaritas.zoom.us/meeting/register/tJcodeopzsvEtPCWu1r3pbwWQvVIUVusDo0
May 21, 2025	12pm-1pm CST	Healthy Blue	PCS	https://attend.webex.com/attend/j.php?MTID=m10e76f211cb7a749725e0d0cde423c612
May 5, 2025	9-10am	Humana	PRTF	https://humana.zoom.us/webinar/register/WN_ZZfQvhXLTZ-ZZ8g-jsSDuw
May 14, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	PSS	https://attendee.gototraining.com/r/1535737808422212099
May 14, 2025	10:00-11:00 a.m.	United Healthcare	SUD/OTP	https://events.teams.microsoft.com/event/1e6a1ebe-169a-4d8d-b1bf-efb1a91cca7f@db05faca-c82a-4b9d-b9c5-0f64b6755421
May 22, 2025	11:00am-12:30pm	Aetna	TGH	https://events.teams.microsoft.com/event/132d8f8e-08bb-4e2d-9dc0-d092837c78b9@fabb61b8-3afe-4e75-b934-a47f782b8cd7
June 3, 2025	12:00pm - 2:00pm	ACLA	ACT	https://amerihealthcaritas.zoom.us/meeting/register/tJUkdemvrTsuHtCtvZP7OeyVn3Y7fP3au-PZ
June 11, 2025	12pm-1pm CST	Healthy Blue	Adult/Youth Crisis Providers	https://attend.webex.com/attend/j.php?MTID=mc0dd5e5dd180642150b54b7ba5899256
June 9, 2025	9-10am	Humana	FFT-FFTCW	https://humana.zoom.us/webinar/register/WN_8CZNd9OgSEiY8jrIBOZW1w
June 4, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	Homebuilders	https://attendee.gototraining.com/r/6166970944568316675
June 11, 2025	1:00-2:00 p.m.	United Healthcare	MHR	https://events.teams.microsoft.com/event/91ce8261-6def-42d9-a5a7-1955b6ef0f97@db05faca-c82a-4b9d-b9c5-0f64b6755421
June 10, 2025	10:00am- 11:30am	Aetna	MST	https://events.teams.microsoft.com/event/be2c754a-94c6-4f57-ad8e-899ba519ff46@fabb61b8-3afe-4e75-b934-a47f782b8cd7
June 17, 2025	12:00pm - 2:00pm	ACLA	PCS	https://amerihealthcaritas.zoom.us/meeting/register/tJMofuurrqDltE9em45B8626p-oJtNDnzzlpT
June 25, 2025	12pm-1pm CST	Healthy Blue	PRTF	https://attend.webex.com/attend/j.php?MTID=m645540e5c8bd19ae4db7b18f9dbdfef5d
June 23, 2025	9-10am	Humana	PSS	https://humana.zoom.us/webinar/register/WN_V_U1Cda3QC_yRKxwHzkkBag
June 11, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	SUD/OTP	https://attendee.gototraining.com/r/6421182430956705283
June 18, 2025	10:00-11:00 a.m.	United Healthcare	TGH	https://events.teams.microsoft.com/event/4185699b-4f5b-459d-abf3-107b0f214830@db05faca-c82a-4b9d-b9c5-0f64b6755421

July 10, 2025	9:00am- 10:30am	Aetna	ACT	https://events.teams.microsoft.com/event/4dbdd90a-5147-41e4-950b-fed88257a74f@fabb61b8-3afe-4e75-b934-a47f782b8cd7
July 15, 2025	12:00pm - 2:00pm	ACLA	Adult/Youth Crisis Providers	https://amerihealthcaritas.zoom.us/meeting/register/tJYldOygqD4uEtOgEyH6s2a2ed_IRka0Aelc
July 16, 2025	12pm-1pm CST	Healthy Blue	FFT-FFTCW	https://attend.webex.com/attend/j.php?MTID=m203bd8f0144f89b3d36084a1beb0a47d
July 14, 2025	9-10am	Humana	Homebuilders	https://humana.zoom.us/webinar/register/WN_slqQs9xVTC6k_rLoQENbfoA
July 9, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	MHR	https://attendee.gototraining.com/r/6350719131805787649
July 16, 2025	1:00-2:00 p.m.	United Healthcare	MST	https://events.teams.microsoft.com/event/9ec45a83-9cc1-407a-8683-3285ec515216@db05faca-c82a-4b9d-b9c5-0f64b6755421
July 21, 2025	1:00pm-2:30pm	Aetna	PCS	https://events.teams.microsoft.com/event/904ef3d6-8a98-44ed-9366-e5f911699835@fabb61b8-3afe-4e75-b934-a47f782b8cd7
July 22, 2025	12:00pm - 2:00pm	ACLA	PRTF	https://amerihealthcaritas.zoom.us/meeting/register/tJ0ufumtrjkuHdcUEMMM149k6sFKOZSmr6M3
July 30, 2025	12pm-1pm CST	Healthy Blue	PSS	https://attend.webex.com/attend/j.php?MTID=mfa3d38dea609f417ebae31544ff675ed
July 28,2025	9-10am	Humana	SUD/OTP	https://humana.zoom.us/webinar/register/WN_9umJkOn9RlqCDk7jyUOezQ

July 16, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	TGH	https://attendee.gototraining.com/r/6416435842286372609
August 6, 2025	10:00-11:00 a.m.	United Healthcare	ACT	https://events.teams.microsoft.com/event/1eb93018-33b1-4331-a44d-2230d77a8c10@db05faca-c82a-4b9d-b9c5-0f64b6755421
August 7, 2025	9:00am- 10:30am	Aetna	Adult/Youth Crisis Providers	https://events.teams.microsoft.com/event/6875f213-481f-4c5d-8673-281a3f972e83@fabb61b8-3afe-4e75-b934-a47f782b8cd7
August 19, 2025	12:00pm - 2:00pm	ACLA	FFT-FFTCW	https://amerihealthcaritas.zoom.us/meeting/register/tJwuveyvrikrGdQKcx_4cCfgs0_PW7-J9FVx
August 13, 2025	12pm-1pm CST	Healthy Blue	Homebuilders	https://attend.webex.com/attend/j.php?MTID=m4df050c2714b3ed89e3b29ad8ede2421
August 18,2025	9-10am	Humana	MHR	https://humana.zoom.us/webinar/register/WN_2wJsWhJ8TA-Ju0y4_FS7Pw
August 6, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	MST	https://attendee.gototraining.com/r/6787055923242274305
August 20, 2025	1:00-2:00 p.m.	United Healthcare	PCS	https://events.teams.microsoft.com/event/4d69593b-fec4-409b-ad27-24760156710d@db05faca-c82a-4b9d-b9c5-0f64b6755421
August 25, 2025	1:00pm-2:30pm	Aetna	PRTF	https://events.teams.microsoft.com/event/e7ed45ea-0946-4e3c-bbd6-5c5d49568486@fabb61b8-3afe-4e75-b934-a47f782b8cd7
August 26, 2025	12:00pm - 2:00pm	ACLA	PSS	https://amerihealthcaritas.zoom.us/meeting/register/tJ0tce-pqT8qGdWXjMfSUcUVnc9hQuK5ql2b
August 27, 2025	12pm-1pm CST	Healthy Blue	SUD/OTP	https://attend.webex.com/attend/j.php?MTID=m9d7fd83537b2eeaed3e69f1c8da5c9a9
August 25,2025	9-10am	Humana	TGH	https://humana.zoom.us/webinar/register/WN_Zb3BPBBASYi_wzcE5KhjloA
September 10, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	ACT	https://attendee.gototraining.com/r/4351746519369661953
September 10, 2025	10:00-11:00 a.m.	United Healthcare	Adult/Youth Crisis Providers	https://events.teams.microsoft.com/event/b3e43c82-8080-4e97-9c58-67b91ba44491@db05faca-c82a-4b9d-b9c5-0f64b6755421
September 10, 2025	9:00am- 10:30am	Aetna	FFT-FFTCW	https://events.teams.microsoft.com/event/66d6faa0-c82a-4144-9bd1-ef8d69ef7b17@fabb61b8-3afe-4e75-b934-a47f782b8cd7
September 16, 2025	12:00pm - 2:00pm	ACLA	Homebuilders	https://amerihealthcaritas.zoom.us/meeting/register/tJwqduCvqT8iH9SbGPQGhrN0Q6NnsmWDb-9Z
September 10, 2025	12pm-1pm CST	Healthy Blue	MHR	https://attend.webex.com/attend/j.php?MTID=m93798e7c943dde7a305fad613ebfa1a5
September 15,2025	9-10am	Humana	MST	https://humana.zoom.us/webinar/register/WN_HS5VK-TJTVyLZb7aLq8IPA

September 17, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	PCS	https://attendee.gototraining.com/r/5289121963490580225
September 17, 2025	1:00-2:00 p.m.	United Healthcare	PRTF	https://events.teams.microsoft.com/event/43c7468f-caf9-4f28-a1cf-a7db130655da@db05faca-c82a-4b9d-b9c5-0f64b6755421
September 29, 2025	9:00am- 10:30am	Aetna	PSS	https://events.teams.microsoft.com/event/711797cf-1e3a-4678-94b7-6a54ab45a93c@fabb61b8-3afe-4e75-b934-a47f782b8cd7
September 23, 2025	12:00pm - 2:00pm	ACLA	SUD/OTP	https://amerihealthcaritas.zoom.us/meeting/register/tJMtc-CrqT4iHdH6naPdpTLIGgelYjyOuaG4
September 24, 2025	12pm-1pm CST	Healthy Blue	TGH	https://attend.webex.com/attend/j.php?MTID=m970b3333775d42a3e22dab2b56f8c187
October 20,2025	9-10am	Humana	ACT	https://humana.zoom.us/webinar/register/WN_EaubGgmUST-GixtSv7LCEA
October 15, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	Adult/Youth Crisis Providers	https://attendee.gototraining.com/r/663123602207842051
October 15, 2025	10:00-11:00 a.m.	United Healthcare	FFT-FFTCW	https://events.teams.microsoft.com/event/6fb37646-e6fe-49a2-a188-78528cb570c7@db05faca-c82a-4b9d-b9c5-0f64b6755421
October 15, 2025	11:00am-12:30pm	Aetna	Homebuilders	https://events.teams.microsoft.com/event/56248d59-ccac-4ce2-a99a-d626607ea5ab@fabb61b8-3afe-4e75-b934-a47f782b8cd7
October 7, 2025	12:00pm - 2:00pm	ACLA	MHR	https://amerihealthcaritas.zoom.us/meeting/register/tJwufug-gpz4vGtEe54VCstaDeQ2mU73Rr-5O
October 8, 2025	12pm-1pm CST	Healthy Blue	MST	https://attend.webex.com/attend/j.php?MTID=m00d3e81633be1cc28e8ac837ce0272e3
October 27,2025	9-10am	Humana	PCS	https://humana.zoom.us/webinar/register/WN_hnpalzrtQHCy-yQRPB_-qBg
October 22, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	PRTF	https://attendee.gototraining.com/r/7048376851819360259
October 22, 2025	1:00-2:00 p.m.	United Healthcare	PSS	https://events.teams.microsoft.com/event/dcf6e852-b369-42b4-aa81-d240c7bc3e4f@db05faca-c82a-4b9d-b9c5-0f64b6755421
October 28, 2025	9:00am- 10:30am	Aetna	SUD/OTP	https://events.teams.microsoft.com/event/7f9dad46-9228-44f3-be20-5b1d55a6ce38@fabb61b8-3afe-4e75-b934-a47f782b8cd7
October 28, 2025	12:00pm - 2:00pm	ACLA	TGH	https://amerihealthcaritas.zoom.us/meeting/register/tJwpcey-tqjooHtPyK1cG7La7kl9fiFlcxXxe
November 5, 2025	12pm-1pm CST	Healthy Blue	ACT	https://attend.webex.com/attend/j.php?MTID=m22d8c15bcc7d6cb22fd168db6a0f59ac
November 3,2025	9-10am	Humana	Adult/Youth Crisis Providers	https://humana.zoom.us/webinar/register/WN_U_lblnR6ScOx-WaO_Y_NpfA
November 5, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	FFT-FFTCW	https://attendee.gototraining.com/r/814698977473371395
November 12, 2025	10:00-11:00 a.m.	United Healthcare	Homebuilders	https://events.teams.microsoft.com/event/93fb6ad8-cfd9-4705-9500-c83bb17528e2@db05faca-c82a-4b9d-b9c5-0f64b6755421
November 7, 2025	9:30am-11:00am	Aetna	MHR	https://events.teams.microsoft.com/event/3364ecb4-fce2-445b-a39a-ff3789a1b7fc@fabb61b8-3afe-4e75-b934-a47f782b8cd7
November 18, 2025	12:00pm - 2:00pm	ACLA	MST	https://amerihealthcaritas.zoom.us/meeting/register/tJUuceG-gqTloGdxB2zJZgTCC9KbS4KaBa2qb
November 19, 2025	12pm-1pm CST	Healthy Blue	PCS	https://attend.webex.com/attend/j.php?MTID=m108f5d181013e892eac7f1af8a7adaa8
November 10,2025	9-10am	Humana	PRTF	https://humana.zoom.us/webinar/register/WN_or0Al62LREqU-UCfjPii2-w
November 5, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	PSS	https://attendee.gototraining.com/r/2703374080969458691
November 19, 2025	1:00-2:00 p.m.	United Healthcare	SUD/OTP	https://events.teams.microsoft.com/event/19f610b0-a067-4706-92d6-f553c3bd68ed@db05faca-c82a-4b9d-b9c5-0f64b6755421
November 19, 2025	11:00am-12:30pm	Aetna	TGH	https://events.teams.microsoft.com/event/01589e1c-2257-4795-abf7-076b0ab50c48@fabb61b8-3afe-4e75-b934-a47f782b8cd7

December 2, 2025	12:00pm - 2:00pm	ACLA	ACT	https://amerihealthcaritas.zoom.us/meeting/register/tJEpf-irqzkiE9NUjvS2eTAPUNK-ZqvGbMU4
December 3, 2025	12pm-1pm CST	Healthy Blue	Adult/Youth Crisis Providers	https://attend.webex.com/attend/j.php?MTID=mab983094260d749b79e97b2ad794df00
December 8, 2025	9-10am	Humana	FFT-FFTCW	https://humana.zoom.us/webinar/register/WN_EcAH9o_mQGi3cJv7sHKcGg
December 3, 2025	9:00am-10:00am CST	Louisiana Healthcare Connections	Homebuilders	https://attendee.gototraining.com/r/4053589753041242627
December 9, 2025	10:00-11:00 a.m.	United Healthcare	MHR	https://events.teams.microsoft.com/event/1a54115d-b521-4fba-8f25-b0c274c653ac@db05faca-c82a-4b9d-b9c5-0f64b6755421
December 10, 2025	9:30am-11:00am	Aetna	MST	https://events.teams.microsoft.com/event/7799cbc3-5ca3-45f5-9826-28865addccd1@fabb61b8-3afe-4e75-b934-a47f782b8cd7
December 9, 2025	12:00pm - 2:00pm	ACLA	PCS	https://amerihealthcaritas.zoom.us/meeting/register/tJlkde-hqTgvEtEuKLReHsrjI0w1XvgsJ8A
December 17, 2025	12pm-1pm CST	Healthy Blue	PRTF	https://attend.webex.com/attend/j.php?MTID=me492c988beb30c9a894aa4383dc32498
December 15, 2025	9-10am	Humana	PSS	https://humana.zoom.us/webinar/register/WN_9VP6i6OCR-yxtAfecqO1sA
December 3, 2025	2:30pm-3:30pm CST	Louisiana Healthcare Connections	SUD/OTP	https://attendee.gototraining.com/r/8647744058563791363

December 11, 2025	1:00-2:00 p.m.	United Healthcare	TGH	https://events.teams.microsoft.com/event/4e63b3c3-f734-4e58-8384-071d1df8196b@db05faca-c82a-4b9d-b9c5-0f64b6755421
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