

**To:** AmeriHealth Caritas Louisiana Behavioral Health Providers

**Date:** September 27, 2019

**Subject:** Claims billed with procedure code S9845 are denying in error.

**Summary:** Claims billed with procedure code S9845 and applicable modifiers (HO, HM, or HN) are denying in error.

AmeriHealth Caritas Louisiana identified an issue where claims billed with procedure code S9845 for crisis intervention and applicable modifiers (HO, HM, or HN) were denying in error.

### What do you need to do?

Providers do not need to take action. The update to our system was completed on **September 17, 2019**. Claims affected by this issue will be automatically reprocessed.

### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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