

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** March 6, 2020

**Subject:** Louisiana Department of Health's Health Plan Advisory 19-9

**Summary:** CLIA required in box/field 23 of the hardcopy CMS-1500.

## CLIA Number Information

Effective for dates of service on or after Aug. 1, 2019, Medicaid will require all professional service and independent laboratory providers to include a valid CLIA number on all claims submitted for laboratory services, including CLIA waived tests. Claims submitted with an absent, incorrect or invalid CLIA number will deny.

The CLIA number will be required in box/field 23 of the hardcopy CMS-1500. The number must include the "X4" qualifier, followed by the CLIA certification number, which includes the two-digit state code, followed by the letter "D" and the unique CLIA number assigned to the provider.

### Example of valid CLIA number formatting: X419DXXXXXXX

Refer to the CMS-1500 Billing Instructions under the "Billing Information" link at [www.lamedicaid.com](http://www.lamedicaid.com) for complete instructions.

Managed care organizations (MCO) are expected to update their systems accordingly to accommodate these changes. All MCOs shall have completed their system updates no later than 60 days from the date of this revised advisory.

If you have any questions regarding this mandate, please contact Becky Mouton at [Becky.Mouton@la.gov](mailto:Becky.Mouton@la.gov).

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### Medicaid urges enrollees to update information to maintain eligibility.

The Louisiana Department of Health (LDH) is seeking provider assistance to encourage their Medicaid patients to keep their case information (address, financial, and employment) updated to ensure eligibility. This can be done through [Medicaid's new Self-Service Portal](#).