

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: February 17, 2022

Subject: Updates to the 835 Electronic Remittance Advice (ERA)

Summary: The following Claim Adjustment Reason Code (CARC) will change effective **March 21, 2022**.

In response to feedback from our provider community, AmeriHealth Caritas Louisiana is taking steps to add more clarity to the following Explanation of Benefit (EOB) code.

EOB code H12 currently has Claim Adjustment Reason Code (CARC) 107. It will be changed to reflect CARC B15 effective **March 21, 2022**.

EOB Code	Current CARC Code	Description	New CARC Code	New CARC Description
H12	107	Primary Procedure Must be Billed	B15	This service/procedure requires that a qualifying service/procedure be received and covered. The qualifying other service/procedure has not been received/adjudicated.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.