

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** February 10, 2020

**Subject:** Retraction of Reminder of Observation and Authorization Requirements Notice Distributed January 24, 2020.

**Summary:** AmeriHealth Caritas Louisiana is retracting information regarding observation and authorization requirements included in its provider alert dated January 24, 2020.

In accordance with the [Louisiana Department of Health's \(LDH\) Informational Bulletin 18-7 \(IB 18-7\)](#), AmeriHealth Caritas Louisiana will follow the Common Observation Policy for services provided in an observation setting.

### What do you need to do?

Providers should continue to refer to the Common Observation Policy as set forth by LDH.

Observation and ancillary services do not require notification, precertification or authorization and will be covered up to 48 hours.

We apologize for any inconvenience.

### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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