

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers  
**Date:** January 24, 2020  
**Subject:** Provider training on top denials and tips on how to resolve them.

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the **Top Denials and Tips on How to Resolve Them**.

In this training we will discuss:

- Difference between a rejection and denial
- Top denial codes\* and tips on how to resolve them
- Clear Claim Connection Tool
- Additional Resources

\*New codes have been added to the training.

The webinars will take place on:

Day	Date	Time	Registration Link
Wednesday	January 29, 2020	2:00 p.m. – 3:00 p.m.	<a href="https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg">https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg</a>
Wednesday	February 12, 2020	2:00 p.m. – 3:00 p.m.	<a href="https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg">https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg</a>
Wednesday	February 26, 2020	2:00 p.m. – 3:00 p.m.	<a href="https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg">https://zoom.us/meeting/register/uJUr-fuyhqj4itCrVjBo901rfwQZDQ00ISg</a>

**Registration is required.**

After registering, you will receive a confirmation email containing information about joining the meeting.

Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

**Questions:**

If you have questions about this event, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).