

To: AmeriHealth Caritas Louisiana Providers

Date: September 22, 2026

Subject: Chiropractic Services – Claims Processing Update

Summary: Claims Processing Update
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AmeriHealth Caritas Louisiana is aware of an issue that caused certain chiropractic claims to deny in error with Z98, Code not covered by MA. AmeriHealth Caritas Louisiana has completed the necessary system correction and recycled the impacted claims.

What do you need to do?

Providers do not need to take action.

If you believe additional claims were denied incorrectly, please contact your Provider Network Management Account Executive.

We apologize for any inconvenience this issue may have caused and thank you for your continued partnership in serving our members.

Questions:

Thank you for your continued support and commitment to our patients' care. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete list of provider alerts on our website's [Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com