

PROVIDER ALERT



To: AmeriHealth Caritas Louisiana Providers

Date: August 21, 2026

Subject: ECHO Remittance Advice – Offset Information

Summary: ECHO remittance advice temporarily missing the associated information when claims are offset.

AmeriHealth Caritas Louisiana has identified an issue impacting ECHO remittance advice when a claim offset is applied. The remittance advice may not display all the information needed to identify or reconcile the offset.

AmeriHealth Caritas Louisiana is actively working with ECHO to correct the issue. No action is required from providers at this time.

Once the issue is resolved, affected remittance advices will be regenerated to include the appropriate offset information.

We apologize for any inconvenience and will provide additional updates as they become available.

Questions:

Thank you for your continued support and commitment to our patients' care. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com