

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: March 18, 2026

Subject: InterQual Criteria

Summary: Important information regarding the InterQual criteria.

AmeriHealth Caritas Louisiana would like to inform you that a link to the [InterQual criteria](#) is available on our website under Clinical Resources.

<https://www.amerihealthcaritasla.com/provider/resources>

Providers can also access the InterQual Review process when completing prior authorization submissions by visiting our website under NaviNet Medical Authorizations Participant Guide.

<https://www.amerihealthcaritasla.com/provider/resources/navinet>

If you need training or have questions regarding the use of InterQual criteria, please contact Change Healthcare.

If you have access issues and/or technical issues related to NaviNet and InterQual, please email ACFC_JivaCLSupport@amerihealthcaritas.com.

Providers may register for our provider portal- [NaviNet](#), by visiting <https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx>.

Questions:

Thank you for your continued support and commitment to our patients' care. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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You can always find a complete list of provider alerts on our website's Newsletters and Updates page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com