

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: March 16, 2026

Subject: Chiropractic Services Claim Denials

Summary: Chiropractic Services Claims for Adults denied in error with HAB Health-Units Adjust

AmeriHealth Caritas Louisiana has identified an error in its system that impacts claims billed with chiropractic services codes 98940 and 98941 for adults age 21 and older. The claims denied with HAB Health-Unit Adjust.

These claims are payable under our In Lieu of Policy Chiropractic Services for Adult Members as referenced in the [AmeriHealth Caritas Louisiana Provider Manual](#).

What do you need to do?

AmeriHealth Caritas Louisiana is updating its claims system and impacted claims will be recycled within 15 days of completion of the system updates.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.