

Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: October 24, 2025

**Subject: [Informational Bulletin 25-28](#): Telemedicine/Telehealth Reference Guide
(Revised October 20, 2025)**

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Telemedicine/Telehealth Reference Guide

Behavioral Health

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health has revised Informational Bulletin 25-28, Telemedicine/Telehealth Reference Guide.

The revisions are below:

For information about behavioral health telehealth, please see the [Behavioral Health Services Provider Manual](#) at <https://www.lamedicaid.com> and the [Specialized Behavioral Health Fee Schedule](#) at https://www.lamedicaid.com/Provweb1/fee_schedules/feeschedulesindex.htm.

Additional information is located in the [Professional Services Provider Manual](#) at <https://www.lamedicaid.com>.

For full details, please see [Informational Bulletin 25-28 \(Revised 10.20.2025\)](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.