

# PROVIDER ALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** September 1, 2025

**Subject:** Change to NEMT Broker

**Summary:** AmeriHealth Caritas Louisiana is changing from Verida Inc. to MediTrans for non-emergency medical transportation.

Our current non-emergency medical transportation (NEMT) vendor, Verida Inc., will stop all rides effective **September 30, 2025**.

Effective **October 1, 2025**, MediTrans will begin providing rides for our members.

Healthcare Providers can contact MediTrans at **1-844-349-4324** or [facility@meditrans.com](mailto:facility@meditrans.com) to schedule, modify, or get status updates on members' trips.

Also, providers can set up Standing Orders for members by completing and returning the required [PDF](#), or ask a representative about signing up for the Facility Portal to submit the information and get status updates electronically.

More information about MediTrans may be available on their webpage at:  
<https://meditrans.com/about-us/>

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).

information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.