

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Physicians

Date: December 18, 2025

Subject: Claims System Error – Rates for Preventive Services

Summary: Important information regarding rates for Preventive Services

AmeriHealth Caritas Louisiana has identified a claims system issue after implementing the **July 1, 2025** rate increase, resulting in underpayment of claims for preventive services.

We are updating our claims system to ensure claims for preventative services are paying at the increased rates. Impacted claims will be recycled by **December 26, 2025**.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1- 888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.