

# Louisiana Department of Health Informational Bulletin



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**To:** AmeriHealth Caritas Louisiana Providers

**Date:** December 8, 2025

**Subject:** [Informational Bulletin 16-10](#): Billing for Specialized Mental Health and Substance Use Services for Members with Commercial Insurance and Medicaid  
(Revised December 2, 2025)

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

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**Billing for Specialized Mental Health and Substance Use Services for Members with Commercial Insurance and Medicaid**

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health has revised the billing for specialized mental health and substance use services for members with Commercial Insurance and Medicaid.

The revisions are underlined.

The mental health services listed below are typically not reimbursed by commercial health plans. Providers should submit claims directly to AmeriHealth Caritas Louisiana. Submitting the claims to a commercial health plan first is not required and may result in a delay in payment.

- H2011 – Community Brief Crisis Support
- H2011 – Mobile Crisis Response
- S9484 – Behavioral Health Crisis Care
- S9485 – Crisis Intervention Mental Health Services, per diem
- S9485 – Behavioral Health Crisis Care – per diem
- S9485 – Mobile Crisis Response
- H2021 – Dialectical Behavioral Therapy

For full details, please see [Informational Bulletin 16-10 \(Revised 12.2.2025\)](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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