

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** November 11, 2025

**Subject:** [Informational Bulletin 15-17: Billing for Specialized Mental Health and Substance Use Services for Dual Eligibles](#)  
(Revised November 6, 2025)

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Billing for Specialized Mental Health and Substance Use Services for Dual Eligibles**

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health has revised billing for specialized mental health and substance use services for dual eligibles.

The revisions are underlined.

**Hospital and Professional Claims**

This is a two-step process:

1. Providers should submit claims for dual eligible enrollees to Medicare as the primary payer for hospital and professional claims. The provider will receive the Medicare allowable amount for all covered services.
2. Medicare will then electronically transmit all hospital and professional claims to Medicaid for adjudication as the secondary payer.

**EXCEPTION:** Since Medicare does not enroll and reimburse billing providers for professional claims submitted for Provisionally Licensed Professional Counselors (PLPC), Provisionally Licensed Marriage and Family Therapists (PLMFT), Licensed Master Social Workers (LMSW), and Licensed Addiction Counselors (LAC), all professional claims, including individual, family, and group therapy, should be submitted directly to the AmeriHealth Caritas Louisiana, bypassing Medicare.

**Services Delivered by Unlicensed Staff**

The mental health and substance use services listed below are not reimbursed by Medicare. Providers should submit claims directly to AmeriHealth Caritas Louisiana. Submitting the claims to Medicare first is

not required and will result in a denial and delay in payment.

- H2021 – Dialectical behavioral therapy

The following have been **removed** from the mental health and substance use services list:

- H0012 – Alcohol and/or drug abuse service; sub-acute detoxification (residential addiction program outpatient) (Level 3.2WM)
- H0019 – Addiction – behavioral health, long-term residential (non-medical, non-acute care in a residential treatment program where stay is typically longer than 30 days), without room and board, per diem (adult only Level 3.3)

For full details, please see [Informational Bulletin 15-17 \(Revised 11.6.2025\)](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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**Need to update your provider information?** Send full details to: [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).