

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: November 3, 2025

Subject: HIV Viral Load Q4 Provider Incentive 2025

Summary: AmeriHealth Caritas Louisiana is offering an extra payment to treating providers when a member attends an office visit between January 1 to August 28, 2025, and an HIV Viral Load is completed and less than 200 copies/ml between October 1, 2025, through December 31, 2025.

As we begin Quarter 4, AmeriHealth Caritas Louisiana would like to announce an exciting incentive to help our members living with Human Immunodeficiency Virus (HIV) get the care they need. For every member who attended a medical appointment between **January 1 and August 28, 2025, and completes an HIV Viral load test with a result of <200 copies per ML between October 1, 2025, through December 31, 2025**, prescribing providers will receive a \$100 payment.

Measure Guidelines:

Percentage of Medicaid enrollees aged 18 and older with a diagnosis of HIV who had an HIV viral load less than 200 copies/mL at the last HIV viral load test during the measurement year.

Age	Age 18+ as of December 31 of the measurement year. Continuously enrolled 11 out of 12 months (no anchor month). <i>Exclude members where there is evidence of Medicare or third-party insurance during the continuous enrollment period.</i>
Diagnosis	Medicaid enrollees who had a diagnosis of HIV identified by OPH before the start of the measurement year <i>or</i> within the first 90 days of the measurement year.
Event	At least one medical visit with a provider with prescribing privileges in the first 240 days of the measurement year (January 1– August 28).

Program Details:

- **Incentive Amount:** **\$100** for eligible members who attended a medical appointment with a prescribing provider between January 1 to August 28, 2025, and who complete an HIV Viral Load test *with a result of <200 copies per ML between October -December 2025*.
- **Eligible Member:** members aged 18+ with a diagnosis of HIV.
- Payments for qualifying services will be active beginning 10/1/2025 and include services through 12/31/2025.
- Payments will be based on receipt of a claim for a qualifying service and paid through a CAP payment.

Why focus on HIV?

- HIV Viral Load suppression (HVL) is a key goal in the Louisiana Medicaid Managed Care Quality Strategy.
- The HVL measure is designed to improve engagement in HIV medical care, as well as achieve and maintain viral suppression among people living with HIV.
- HIV Viral load allows providers to know how well our members are managing their HIV.

How do I participate?

- Identify your eligible patients who are 18+ and living with HIV.
- Reach out to patients to schedule an annual checkup.
- Order HIV Viral Load lab test on all patients who are living with HIV, at least once a year.
- Document the visit and lab test order.
- Submit a claim with proper codes.

Finish the year off strong!

Let's work together to engage and improve health outcomes by monitoring the HIV Viral load of our members living with HIV. By protecting our members' health, you can also enhance your practice's performance and earnings in 2025.

Disclaimer: Physicians and other health care providers are solely responsible for the treatment decisions of their patients and should not use the information in this communication to substitute independent clinical judgement.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.