

To: AmeriHealth Caritas Louisiana Providers

Date: July 30, 2025

Subject: Behavioral Health Services Provider Manual, Revised Chapter

Summary: Chapter 2 Behavioral Health Services
Section 2.6: Record Keeping

- Record Keeping Requirements
- Retention of Records
- Member Records
- Progress Summary
- Crisis Plan

AmeriHealth Caritas Louisiana would like to inform you of revisions made to the Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual, Revised Chapter:

The revisions are posted at the following link:

<https://www.lamedicaid.com/provweb1/Providermanuals/manuals/BHS/BHS.pdf>

Reminder: We highly recommend registering if your practice is not registered with ACLA's website portal-NaviNet. To register, please visit

<https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx> to sign up or contact your Provider Account Executive for details.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.