PROVIDER*ALERT*

AmeriHealth Caritas
Louisiana

To: **AmeriHealth Caritas Louisiana Providers**

Date: **July 1, 2025**

Subject: **New Vendor, UST HealthProof**

Summary: Effective **August 1, 2025**, AmeriHealth Caritas Louisiana is contracting with UST HealthProof to support compliant coding and assist with closing care gaps.

AmeriHealth Caritas Louisiana works with you to collect complete and accurate member health histories to help facilitate care management, support compliant coding, and close care gaps. As part of our overall approach, AmeriHealth Caritas Louisiana has contracted with UST HealthProof to help ensure that medical records for our members with chronic health conditions are coded and documented in compliance with Health & Human Services (HHS), Centers for Medicaid & Medicare Services (CMS), and/or state specific documentation guidelines.

PEC Program:
UST HealthProof will support providers through the Provider Engagement Coordination (PEC) program, using a Clinical Documentation Improvement (CDI) Alert—delivered in paper or electronic format—to identify potential diagnosis and quality measure gaps. UST HealthProof will work directly with your practice—on-site, remotely, or electronically—to support timely and accurate documentation of chronic conditions. UST HealthProof will also provide member outreach support to close care gaps.

Benefits of the program include:
- Supporting complete and accurate documentation by flagging past or suspected conditions and care gaps for review during patient visits
- Seamless delivery of CDI Alerts through a method that fits your practice (e.g., EMR, secure fax, or on-site)
- Pre-populated alerts with relevant clinical information, reducing the time needed for providers to identify and document historical conditions
- Identifying and outreaching to members (telephonic and mailings) to schedule visits to close care gaps.

Questions:
Thank you for your continued support and commitment to our members' care. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com