

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** July 1, 2025

**Subject:** New Vendor to Provide In-Home Health Evaluations (IHE)

**Summary:** AmeriHealth Caritas Louisiana is partnering with Signify Health to provide in-home visits to members.

AmeriHealth Caritas Louisiana works with you to collect complete and accurate member health histories to help facilitate care management, as appropriate. To this end, we are asking for your continued support and collaboration to help ensure AmeriHealth Caritas Louisiana members with chronic health conditions are benefiting from routine monitoring and treatment services. As part of these efforts, we are partnering with Signify Health to conduct In-Home Health Evaluation (IHE) visits to assist us in documenting our member's/your patient's healthcare conditions, diseases and other social demographic related factors.

These in-home visits provide an opportunity to:

- Learn more about your patient's home environment.
- Gain information to help you guide your patient to appropriate disease-management programs.
- Receive a comprehensive view of your patient's medications.
- Give your patient a summary of all diagnoses and recommendations for follow-up care.

**What Signify Health will do:**

- Conduct in-person or online video IHE visits at no additional cost.
- Following the IHE, the patient's Primary Care Provider (PCP) will receive a summary report to better support you in managing your patient's health. Your patient may also receive a one-page summary.

**What a Signify Health IHE visit will NOT do:**

- Replace any regular health care visits or the annual wellness exam.
- Prescribe medications or other treatments.
- Carry any additional cost to you or your patient.

Thank you for your continued support and commitment to the care of our members.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).