Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: May 15, 2025

Subject: Informational Bulletin 25-16: Additional Third-Party Liability Carrier Code Updates

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Additional Third Party Liability Carrier Code Updates

In an effort to further streamline Third Party Liability (TPL) identification and the claims adjudication process, the Louisiana Department of Health (LDH) will continue to consolidate carrier names and codes where duplicates exist on the current <u>LDH Carrier Code</u> listing. Deactivating duplicate carrier listings when multiple records exist for the same insurance carrier allows providers to identify the proper carrier code to report new or updated TPL as well as submit claims without having to report multiple carrier codes on the claims submission.

Effective **January 1, 2024**, the Medicare Advantage carrier previously known as Peoples Health moved to the UnitedHealthcare (UHC) network. All providers are expected to use the UnitedHealthcare tools and processes, including eligibility, benefits, claims and authorizations for dates of service **January 1, 2024 forward**. To align with the merging of Peoples Health to UHC, the carrier name UHC Medicare Advantage (H39210) will change to UHC Medicare Advantage, including Peoples Health (H39210). For all non-Medicare Advantage UHC plans, providers should continue to utilize United Healthcare (433100). Additionally, the below carrier codes will be retired and providers should utilize only H39210 or 433100 moving forward.

For more information, review "<u>Peoples Health is Moving to UnitedHealthcare Systems</u>" and visit UHC's <u>Provider Portal</u>.

The following codes for United Healthcare/Peoples Health are retiring:

- 185100 (UnitedHealthcare)
- 433000 (UnitedHealthcare)
- H50260 (Peoples Health, A UnitedHealthcare Company)

As part of this project, LDH is also consolidating the following duplicate carrier records:

Aetna

- Aetna Life and Casualty (082800) will be renamed to Aetna and will be the default carrier moving forward.
- Aetna (105000) will be deactivated.

WellCare:

- WellCare (H19030) will be the default carrier moving forward.
- WellCare of Louisiana (328300) will be deactivated.

The above consolidations began April 21, 2025 and were completed by May 1, 2025.

This list will be updated continuously and the carrier code listing will be updated at LaMedicaid.com.

NOTE: For questions regarding claims impacted by the carrier code consolidations, refer to <u>Informational</u> <u>Bulletin 25-11</u>, which was issued on **April 2, 2025**. <u>Informational Bulletin 24-36</u> provides an in-depth explanation of the carrier code update.

For questions, contact <u>lacarriercode@gainwelltechnologies.com</u>.

Default Carrier	Carrier(s) to Be Retired	Effective Date
H19510: Humana Medicare	H99090: Humana Choice PPO	10/01/2024
Advantage		
H19030: WellCare	328300: WellCare of Louisiana	05/01/2025
082800: Aetna	105000: Aetna	05/01/2025
433100: UnitedHealthcare	185100: UnitedHealthcare 433000:	05/01/2025
H39210: UnitedHealthcare	UnitedHealthcare H50260: Peoples	
(Including Peoples Health)	Health, A UnitedHealthcare	
	Company	

For full details, please see Informational Bulletin 25-16.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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