

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** April 17, 2025

**Subject:** Claims System Error

**Summary:** Claims Denying in Error - Family Planning Services denying p02.

AmeriHealth Caritas Louisiana has discovered a claims system error for family planning services incorrectly denying with **p02-The patients age conflicts with the procedure and/or diagnosis code**.

Our claims system has been updated, and all impacted claims will be recycled by **April 30, 2025**.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).