

To: AmeriHealth Caritas Louisiana Providers

Date: April 3, 2024

Subject: [Informational Bulletin 24-8](#): 2024 Emergency Medical Transportation Methodology Update and Air Ambulance Mileage Rate Increase

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

2024 Emergency Medical Transportation Methodology Update and Air Ambulance Mileage Rate Increase

The Louisiana Department of Health (LDH) implemented an Emergency Medical Transportation (EMT) fee schedule methodology and reimbursement rate update, effective **July 1, 2023**. The fee schedule rates are identified for governmental, New Orleans governmental, and private providers of Ambulance Transportation Services.

In addition to the EMT rate increase, LDH implemented an emergency and non-emergency air ambulance mileage rate increase, effective **July 1, 2023**, for both fixed-wing and rotary-wing mileage within rural/super-rural and non-rural parishes. All services provided on or after **July 1, 2023**, are subject to the updated rates published [here](#) on the LDH website.

AmeriHealth Caritas Louisiana and Verida will update its system to reflect the **July 1, 2023** fee schedule and reimbursement methodology and recycle all claims by **May 31, 2024**. If necessary, AmeriHealth Caritas Louisiana and Verida will allow all providers the opportunity to enter into contract amendments that include the updated rates.

For additional details, please review [Informational Bulletin 24-8](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#). The Provider Service Department can be reached daily between 7:00 am and 7:00 pm daily.

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on our website's [Provider Newsletters and Updates](#) page. Our website's Provider Newsletters and Updates page is under [Louisiana Department of Health Information Bulletins](#) header.

Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.