

To: AmeriHealth Caritas Louisiana Providers

Date: February 27, 2024

Subject: Inpatient and CCR Rate Updates System Error

Summary: Hospital IP/CCR Rate Updates 2023 System Error

AmeriHealth Caritas Louisiana has discovered a claims system error impacting several hospitals with Inpatient and CCR rate updates effective January 1, 2023 or July 1, 2023. This issue may generate both recoveries and additional reimbursement. The claim system is being updated and impacted claims will be recycled as soon as possible.

We apologize for the inconvenience.

What do you need to do?

No action is needed by providers; all impacted claims will be recycled. The target date of completion is no later than **March 1, 2024**.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.