

To: AmeriHealth Caritas Louisiana Providers

Date: February 5, 2024

Subject: [Informational Bulletin 15-17](#): Billing for Specialized Mental Health and Substance Use Services for Dual Eligibles (Revised January 31, 2024)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Billing for Specialized Mental Health and Substance Use Services for Dual Eligibles

Since Medicare enrolls and reimburses billing providers for professional claims submitted for Licensed Professional Counselors (LPCs) and Licensed Marriage and Family Therapists (LMFTs), all professional claims including individual, family and group therapy should submit claims as follows:

1. Providers should submit claims for dual eligible enrollees to Medicare as the primary payer for hospital and professional claims. The provider will receive the Medicare allowable amount for all covered services.
2. Medicare will then electronically transmit all hospital and professional claims to Medicaid for adjudication as the secondary payer.

Please review [Informational Bulletin 15-17 revised January 31, 2024](#), for additional details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#). The Provider Services The department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.