

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** January 30, 2024

**Subject:** Community Psychiatric Supportive Treatment

**Summary:** Claims system error identified – HCPCS code H0036

AmeriHealth Caritas Louisiana has discovered a claims system error for HCPCS code H0036 with modifier HE or HK. The age modifier is required; however, the claims system is paying in error. The claims system is in the process of being corrected, which will result in a recovery. Impacted providers may submit corrected claims to include the age modifier as required by the Specialized Behavioral Health Fee Schedule.

We apologize for the inconvenience.

**What do you need to do?**

Providers may submit corrected claims to include the age modifier.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?** You can find a complete list of provider alerts on our website's [Provider Newsletters and Updates](#) page.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).