
To: AmeriHealth Caritas Louisiana Providers

Date: January 23, 2024

Subject: [Informational Bulletin 23-14](#): Electronic Visit Verification for Home Health Services
(Revised January 19, 2024)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Electronic Visit Verification (EVV) for Home Health Services

AmeriHealth Caritas Louisiana would like to inform you that home health claims submitted by providers not utilizing the EVV system will be denied effective **April 1, 2024**.

Please review [Informational Bulletin 23-14 revised 1.19.2024](#) for more details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to network@amerihealthcaritasla.com.