

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: August 16, 2023

Subject: Behavioral Health Services Provider Manual, Revised Chapter

Summary: Chapter 2: Behavioral Health Services
Section 2.6: Record Keeping

AmeriHealth Caritas Louisiana would like to make you aware of the following revisions made to the LDH Behavioral Health Services Provider Manual, Revised Chapter:

- Components of Record Keeping
- Confidentiality and Protection of Records
- Member Records
- Progress Summaries

The revisions are posted at the following link:

<https://www.lamedicaid.com/provweb1/Providermanuals/manuals/BHS/BHS.pdf>.

Reminder:

If your practice is not registered with ACLA's website portal-NaviNet, we highly recommend registering. To register, please visit

<https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx> to sign up or contact your Provider Account Executive for details.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.