

Louisiana Department of Health Informational Bulletin



To: AmeriHealth Caritas Louisiana Providers

Date: June 19, 2023

Subject: [Informational Bulletin 21-9: Finding a Specialist](#)
(Revised June 15, 2023)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Finding a Specialist

AmeriHealth Caritas Louisiana is responsible to ensure an availability of specialists within the appropriate ratio, distance, and appointment time requirements.

To assist providers in finding a specialist for their patients, we have developed a “Finding a Specialist” dedicated email account shown below:

ACLA SpecialistsInquiries@amerihealthcaritas.com

For full details, please see [IB 21-9](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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Need to update your provider information? Send full details to:
network@amerihealthcaritasla.com.