

# PROVIDERALERT



**To: AmeriHealth Caritas Louisiana Providers**

**Date: March 30, 2023**

**Subject: Change Healthcare User Guide Link Updates**

## Summary: Change Healthcare User Guide Link Updates

**Effective 3/31/23**, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links **will no longer work beginning 3/31/23**. Please visit the AmeriHealth Caritas Louisiana [Claims and Billing webpage](#) for the updated links.

**Please note:** If you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found on the AmeriHealth Caritas Louisiana [Claims and Billing webpage](#).

**Reminder:** If your practice is not registered with our website portal-[NaviNet](#), we highly recommend registering. To register, please visit <https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx> to sign up or contact your Provider Account Executive for details.

### Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

### Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com)

### Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.