

To: AmeriHealth Caritas Louisiana Providers

Date: January 26, 2023

Subject: Provider Enrollment Claims Impact

Summary: Important information about Provider Enrollment Claims Impact.

AmeriHealth Caritas Louisiana is working to bring its claims denial logic in alignment with [IB 22-38](#).

At present, certain claims for dates of service on or after **1/1/2023** are not denying as they should be based on the denial logic requirements of the [IB 22-38](#).

Any claim that was not adjudicated in alignment with the requirements of [IB 22-38](#) will be subject to payment recovery. Providers impacted by the claims denial logic solution are urged to enroll in the [Provider Enrollment portal](#) to prevent future claim denials.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.