

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** December 23, 2022

**Subject:** Reminder – Annual Provider Satisfaction Survey 2022

**Summary:** Please complete your Provider Satisfaction Survey.

Have you received the 2022 Provider Satisfaction Survey?

If you have returned your completed survey, thank you for your participation. If you received a packet but have not had an opportunity to complete and return it, please complete it by **February 27, 2023**.

There are two ways to complete the survey:

1. You can take the survey online by going to [www.sphsurvey.com](http://www.sphsurvey.com) and entering the username and password provided in your cover letter.  
or
2. You can complete the survey and return it using the pre-paid envelope.

Continuously improving the provider experience is important to us, but we cannot do that without your feedback!

## Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

## Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com)

## Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, cancellations and

postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.