
To: AmeriHealth Caritas Louisiana Providers

Date: October 5, 2022

Subject: Informational Bulletin 22-32: Evaluation and Management Services for Medicaid Beneficiaries Living in Nursing Facilities and Assisted Living Facilities

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Evaluation and Management Services for Medicaid Beneficiaries Living in Nursing Facilities and Assisted Living Facilities

Evaluation and management services are eligible for Medicaid reimbursement when the beneficiary is a resident of a nursing facility or an assisted living facility. This includes services administered by providers with a psychiatric specialty; however, claims were being denied because the applicable CPT codes were not on the Specialized Behavioral Health Services (SBHS) Fee Schedule. While these codes are on the Professional Services Fee Schedule, the Office of Behavioral Health (OBH) has added the codes and rates to the SBHS Fee Schedule in an effort to clarify the coverage of these services and to prevent future claim denials. The Behavioral Health Fee Schedule is available at https://www.lamedicaid.com/provweb1/fee_schedules/SBH_FS.pdf.

The following CPT codes and associated fees have been added:

99304 99305 99306 99307 99308 99309 99310 99324
99325 99326 99327 99328 99334 99335 99336 99337

Each managed care organization (MCO) shall update their procedure file if needed to reflect these changes within 30 days of the published Medicaid fee schedule updates. MCOs must recycle any impacted claims within 15 days of their procedure file revisions for dates of service beginning July 1, 2022. Questions regarding managed care claims should be directed to the appropriate managed care entity.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

Need to update your provider information? Send full details to:
network@amerihealthcaritasla.com.