PROVIDER*ALERT*

AmeriHealth Caritas Louisiana

To: **AmeriHealth Caritas Louisiana Providers**

Date: **July 15, 2022**

Subject: **New Provider Tool: 3M™ Health Information Systems Dashboard**

Summary: A new tool is available for behavioral health providers.

AmeriHealth Caritas Louisiana is launching a Behavioral Health Dashboard as an additional resource for behavioral health providers. The dashboard will allow behavioral health providers to identify their members with chronic behavioral health conditions in an effort to improve quality outcomes of care.

Members with behavioral health conditions are identified by using the 3M™ software, which targets behavioral health related conditions. Behavioral health providers are identified by their specialties. The member attribution logic for behavioral health providers is updated monthly. Members are assigned to the behavioral health providers who submit the greatest number of claims for members, indicating the members' care is primarily provided by those practitioners.

The Behavioral Health Dashboard contains Key Performance Indicators (KPIs) designed to provide easy access to critical measures to monitor performance. There are four groups of KPI measures:

- Total Cost of Care
- Potentially Preventable Events
- Utilization
- Behavioral Health and Medical HEDIS measures

The 3M™ Health Information Systems Dashboard is a separate portal; however, registered NaviNet users may access the dashboard after access has been granted to the 3M™ portal without the need for a separate login.

For detailed instructions and user guides regarding NaviNet registration and navigation, please visit https://www.amerihealthcaritasla.com/provider/resources/navinet/index.aspx.

To request access to the 3M™ HIS Dashboard, please complete the AmeriHealth Caritas User Access Request Form and send to your Provider Network Management Account Executive. Please review the Step-by-Step User Guide for additional details regarding dashboard usage and support.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?
AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.