

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: March 25, 2022

Subject: Behavioral Health Services Manual Update

Summary: The Behavioral Health Services Manual has been updated to include the Louisiana Crisis Response System.

Effective **March 1, 2022**, Mobile Crisis Response (MCR) and Community Brief Crisis Support (CBCS) are covered by AmeriHealth Caritas Louisiana.

The Behavioral Health Services Provider Manual has been revised to outline coverage details regarding [Crisis Response Services For Adults](#), including Behavioral Health Crisis Care, which will become effective **April 1, 2022**.

For more information on the Louisiana Crisis Response System, please visit <https://ldh.la.gov/crisis>.

Coverage details are included in the [AmeriHealth Caritas Louisiana Provider Handbook](#), which posted online March 15, 2022.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert? You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.