Louisiana Department of Health Informational Bulletin



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: June 18, 2021

Subject: Informational Bulletin 21-5: New Louisiana Medicaid Provider

Enrollment Portal (Revision)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Louisiana Medicaid anticipates the launch of a new Louisiana Medicaid Provider Enrollment Portal in July 2021 to screen and enroll all Medicaid providers. Invitations will go out to providers when it is time for them to enroll through the new portal.

Gainwell Technologies, Louisiana Medicaid's fiscal intermediary, will send an invitation to the mailing address on file for current providers. Provider invitations and access will be staggered to prevent overwhelming the system.

Please review revised Informational Bulletin 21-5 for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm (CST) daily.

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