

**Louisiana Department of  
Health Informational Bulletin**



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**To: AmeriHealth Caritas Louisiana Providers**

**Date: December 16, 2021**

**Subject: Informational Bulletin 19-3: Medicaid Managed Care Provider Issue Resolution**

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

For issues related to AmeriHealth Caritas Louisiana claims, please contact:

**1-888-922-0007**  
[network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com)

Please see the updated information for AmeriHealth Caritas Louisiana provider issue escalations:

**Kyle Godfrey**  
**COO**  
[tgodfrey@amerihealthcaritasla.com](mailto:tgodfrey@amerihealthcaritasla.com)

Please review [IB 19-3](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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**Need to update your provider information?** Send full details to:  
[network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).